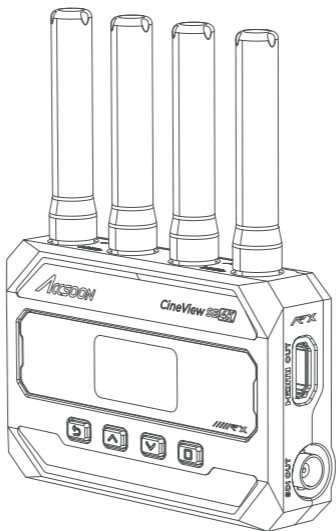


**ACCsoon**



# **CineView SE 4K**

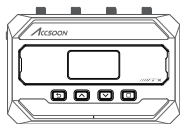
User Manual v1.0

# Contents

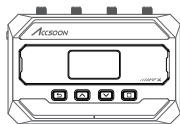
01 In the Box .....	[ 01 ]
02 Product Description .....	[ 04 ]
03 Product Features .....	[ 04 ]
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# 01 In the Box

## 1.1 TX/RX Kit



CineView SE 4K  
Transmitter x1



CineView SE 4K  
Receiver x1



2.4GHz/5GHz  
Antenna x8



Cold Shoe Mount  
Adapter x2

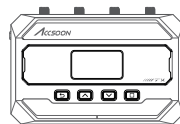


User Manual x1



Allen Key x1

## 1.2 TX Only Package



CineView SE 4K  
Transmitter x1



2.4GHz/5GHz  
Antenna x4



Cold Shoe Mount  
Adapter x1

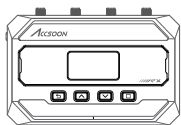


User Manual x1



Allen Key x1

### 1.3 RX Only Package



CineView SE 4K  
Receiver x1



2.4GHz/5GHz  
Antenna x4



Cold Shoe Mount  
Adapter x1



User Manual x1



Allen Key x1











## 02 Product Description

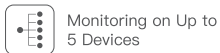
Thank you for choosing Accsoon CineView SE 4K.

CineView SE 4K is a Dual-Band 4K30 wireless video transmission system for enhanced stability, with 50ms [1] low latency and 400 [2] meters range. It delivers ultra-high definition wireless video with fully end-to-end 4K30 capabilities.

In addition to SDI/HDMI monitoring, the Accsoon SEE App supports wireless connections on mobile devices, offering professional monitoring features and the capability to upload recorded clips to cloud platforms. The newly added wired USB transmission connection on both transmitter and receiver allows a connected mobile device to be a fully capable professional monitor, significantly enhancing on-site monitoring flexibility. One set of wireless transmission that meets diverse needs.

## 03 Product Features

- |  |  |  |  |
|--|--|--|--|
|  4K 30            | End to End True 4K30 Transmission                          |  Dual Band                 | Dual-band (2.4GHz+5GHz) + DFS Wireless Transmission Technology |
|  50ms Latency     | 50ms Low Latency [1]                                       |  400m                      | 400m Transmission Range [2]                                    |
|  Camera Control   | Camera Control [3]   |  TX: SDI Input, HDMI Input |  |
|  USB Video Output | USB Video Output on TX and RX                              |  HDMI SDI                  | Convert SDI Input Signal on TX to HDMI Output Signal on RX [4] |
|  SDI HDMI         | Convert HDMI Input Signal on TX to SDI Output Signal on RX |  SDI HDMI                  | RX: SDI and HDMI Output Simultaneously [4]                     |



Monitoring on Up to 5 Devices



Monitoring on Accsoon SEE App



High Performance A/V Processor



Powered by DC Input and NP-F Battery



Aerospace Grade Aluminum Alloy



1.05-inch Full-color LCD Display

[1] Measured when shooting 1080p/60fps video under low bitrate.

[2] Measured when shooting 1080p/60fps video with FCC compliance in an unobstructed, interference-free environment.

[3] Please check the camera control compatible model list on Accsoon's official website.

[4] SDI output supports up to 1080p60. No video signal is output when the transmitter input is 4K.

## 04 Applications

Accsoon CineView SE 4K can transmit to up to 5 devices simultaneously – a combination of 1 wired connection on TX and 4 wireless connections.

## 4.1 USB Wired Transmission

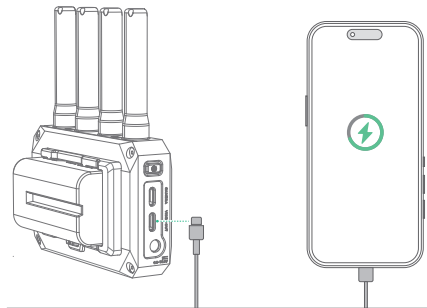
Both CineView SE 4K's transmitter and receiver include a USB-C video output port capable of transmitting both video and audio signals to mobile devices while simultaneously powering the connected device (5V/2.4A) via cable connection.

### Note:

Supported iOS Devices: iPhone 12 or later; iPad Pro 12.9-inch Gen 4 or later; iPad Pro 11-inch Gen 3 or later; iPad Gen 9 or later; iPad Air Gen 4 or later; iPad mini Gen 6 or later.

### Supported Android Devices:

Please check the latest supported device list on the Accsoon official website before use.



## 4.2 Wireless Transmission

### 4.2.1 TX Transmission

The CineView SE 4K transmitter is capable of wirelessly transmitting video and audio signals to compatible Accsoon receivers, as well as to mobile devices via Wi-Fi.

Compatible Receivers: CineView SE 4K receiver, CineView Master 4K receiver, CineView Master 4K Lite receiver, CineView M7 Pro, CineView M7H Pro, Android phone/tablet, iPhone/iPad, Macbook (M1/M2/M3 Chip)

Number of simultaneous connections: 4

Receivers and mobile devices can be freely mixed and matched. Below are several typical usage scenarios:



Camera / Camcorder



Transmitters



①



Receivers



Receivers



Receivers



Receivers

②



Receivers



Receivers



Macbook



CineView M7 Pro RX

③



Receivers



Receivers



CineView M7H Pro RX



Android/iOS (App)

④



Receivers



CineView Master 4K RX



CineView M7 Pro RX



CineView M7H Pro RX

⑤



Android/iOS (App)



Android/iOS (App)



Android/iOS (App)



Android/iOS (App)

## 4.2.2 RX Reception

The CineView SE 4K receiver wirelessly receives video and audio signals from supported transmitters and outputs them via HDMI, SDI, or USB to monitors and mobile devices.

Compatible Transmitters: CineView SE 4K transmitter, CineView Master 4K transmitter, CineView Master 4K Lite receiver, CineView M7 Pro (TX Mode), and CineView M7H Pro (TX Mode).



Camera / Camcorder



Input



CineView M7 Pro TX



CineView SE 4K TX



CineView M7H Pro TX



CineView Master 4K Lite TX



CineView Master 4K TX

Wireless Transmission



Receivers



Input



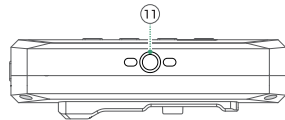
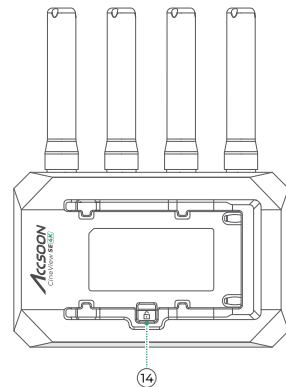
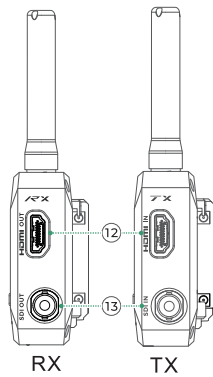
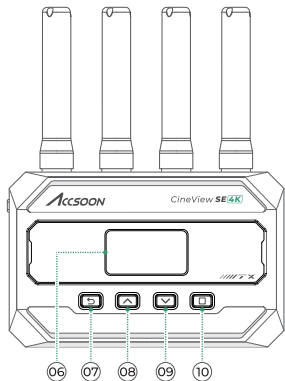
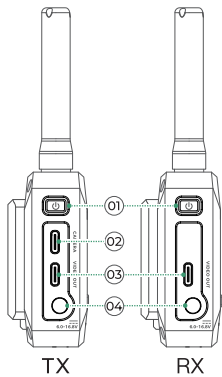
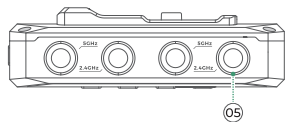
Monitor



iPad

# 05 Quick Start

## 5.1 Introduction



### 01 Power On/Off Button

Press 1 second to power on. Press and hold for 3 seconds to power off.

### 02 Camera Control Port

USB-based camera control port. Connect to supported cameras for remote control.

### 03 VIDEO OUT

Transmitter: Wired USB video output port. Output video to mobile devices.  
Receiver: Wired USB video output port. Output wirelessly received video to mobile devices.

### 04 DC Power Input

For DC adapter power inputs.

### 05 2.4GHz/5GHz Antennas

### 06 Full-Color LCD Display

Display device status and menu settings.

### 07 Return Button

Return to the previous page.

### 08 Up Button

### 09 Down Button

### 10 OK Button

Confirm selection.

### 11 Anti-rotation 1/4" Screw Hole

### 12 HDMI

Transmitter: Input the HDMI video signal.  
Receiver: Output the HDMI video signal.

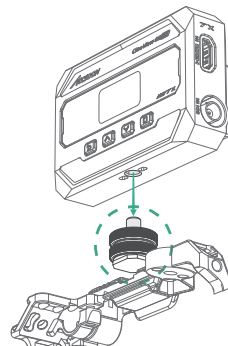
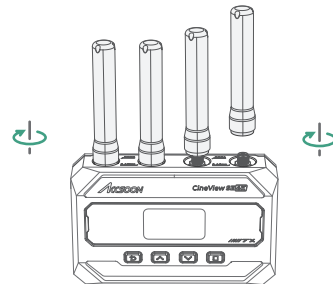
### 13 3G SDI

Transmitter: Input the SDI video signal.  
Receiver: Output the SDI video signal.

### 14 Battery Lock

## 5.2 How to Install

1. Install the antennas as shown in the picture.
2. Use the coldshoe mount adapter to install the CineView SE 4K onto the camera or camera cage.
3. Use an NP-F970/F750/F550 battery or DC source to power the CineView SE 4K.
4. Connect camera to CineView SE 4K.



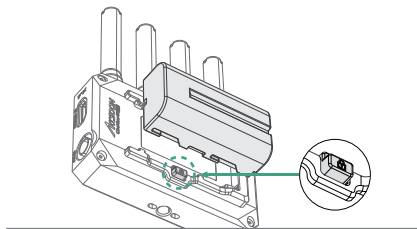
## 5.3 Power Supply

CineView SE 4K supports NP-F series batteries and DC power supply. The power supply system supports hot-swapping, i.e., when DC power is supplied, the NP-F batteries can be replaced without powering down the device and vice versa.

### NP-F Batteries

To install the NP-F970/F750/F550 batteries into the CineView SE 4K:

- Insert the battery into the slot at the back of the CineView SE 4K as shown in the illustration.
- Push down on the battery until you hear a 'click' sound, ensuring it is securely installed.
- To remove the battery, press the battery lock and pull the battery out.



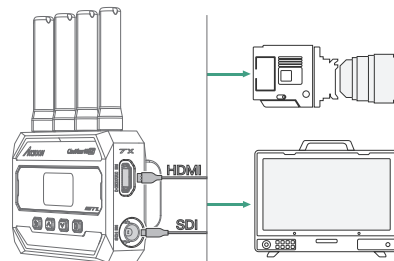
### DC Power

Please use the corresponding DC adapters:

- Connector: 5.5mm x 2.1mm.
- Output Voltage: 7.4–16.8V.
- Center Positive.
- Output current should be no less than 2A.
- It is recommended to use a 9V/2A or 12V/2A DC adapter.

## 5.4 Connection

Use SDI or HDMI cables to connect the CineView SE 4K with camera and other monitoring devices.



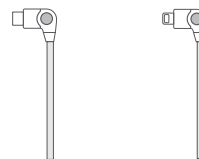
## 5.5 Wired USB Video Output

Please use a USB-C to USB-C or Accsoon's proprietary USB-C to Lightning cable to connect the VIDEO-OUT port to your mobile device for wired video transmission.

- Mobile Device with USB-C Port:  
Connect using a USB-C to USB-C cable. (sold separately)
- Mobile Device with Lightning Port:  
Connect using a USB-C to Lightning cable. (sold separately)

#### Note:

1. Only the Accsoon proprietary USB-C to Lightning cable can be used for connecting the CineView SE 4K's transmitter and receiver to mobile devices.
2. Connection cables are not included in the box, accessories outside of the included items need to be purchased by the user.



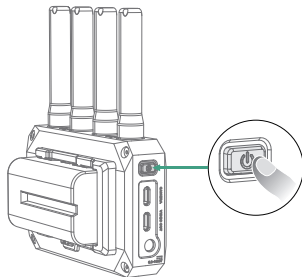
## 5.6 Power On/Off

### Power On:

Press the power button for 1 second, the LCD screen will turn on.

### Power Off:

Press and hold the power button for 3 seconds to power off.



## 5.7 Group Setting

Please pair the transmitter and receiver(s) before use. (refer to 6.3 Group Setting/Pairing).

# 06 Transmitter Settings

## 6.1 Transmitter UI Instruction

### Home Page

Display the current operating status of the transmitter.



#### 1. Current Group

Current group of the transmitter. A total of 16 groups can be selected.

#### 2. Current Frequency Operating Status

White: The current frequency is enabled.

Grey: The current frequency is disabled.

#### 3. Connected Devices

Display the number of connected devices. If no devices are connected, display '0'.

#### 4. Battery level/Power Supply Status

Display the battery level of the current battery in use.

Display a powering icon when DC power is connected.

#### 5. 5GHz Wi-Fi Operating Channel

Current 5GHz Wi-Fi operating channel. 'AUTO' indicates automatic channel selection; 'USER' indicates manual channel selection.

#### 6. Video Input Information

Display the resolution and frame rate of current video input.

Display 'NO INPUT' when no video input is detected, with the icon turning grey and flashing.

## Wi-Fi Information

Display current Wi-Fi information and menu settings.



### 1. Current Group

Display and set group information of the transmitter.

### 2. Region Code

Display and set region code of the transmitter.

### 3. 5GHz Operating Channel

Display and set current 5GHz Wi-Fi operating channel.

### 4. Reset

Network reset.

### 5. Wi-Fi Name

Current 5GHz Wi-Fi name of the transmitter. To change the Wi-Fi name and password, please use Accsoon SEE App.

## Audio/Video Information

Display current audio/video information and menu settings



### 1. Wireless Bitrate Setting

Display and set the wireless video transmission bitrate from 1–12, maximum 12.

### 2. Codec Type Setting

Select H.265 or H.264 encoding codec in accordance with different applications.

### 3. Video Encoding Format Information

Display current input video's resolution, frame rate and current encoding standard. This setting cannot be changed.

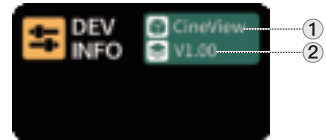
### 4. VBR/CBR Setting

Select CBR or VBR according to the different applications.

### 5. USB-C Output Setting

Select 'Apple' or 'Android' as your USB-C output connection device. Note that the system is set to Apple by default.

## Device Information



This page is for device information display only.  
No settings can be configured.

### 1. Device Name.

### 2. Current Firmware Version.


## 6.2 Channel Setting

1. The channel Setting is available exclusively on the transmitter.
2. By default, the channel setting is set to Automatic (A). Once powered on, the CineView SE 4K will automatically select the channel with the least interference based on the current wireless environment.

Note:

1. It is recommended that users do not modify this setting.
2. The available channels will be different according to RF regulations in different countries and regions.
3. In the 'Channel Setting' page, channels with green background stand for current selected channel, and channels with 'DFS' stand for DFS channels.

## How to

Press the down button to enter the 'Wi-Fi INFO' page →  
Press the OK button to select →   
Press the button again to enter the "Channel Setting" page →  
Press the up and down buttons to select the channel →  
Press the OK button to confirm →  
When the device indicates to reboot, click 'Yes' →  
Reboot prompt displays, click 'Yes' →  
The transmitter will reboot automatically, and the changes will take effect.




## 6.3 Group Setting/Pairing

1. The transmitter and receiver will automatically pair and connect when their group settings match. If the group settings do not match, pairing will not occur.
2. To transmit from one transmitter to multiple receivers, simply set all receivers and the transmitter to the same group.
3. When using multiple transmission systems in the same application scenario, ensure that each system has different group settings.

### Note:

If the group settings are changed, a reboot is required for the changes to take effect. After changing the group settings, successful pairing at close range is necessary before use; otherwise, group pairing might fail.

## How to

Press the down button to enter the 'Wi-Fi INFO' page →  
Press the OK button to select →   
Press the button again to enter the 'Group Setting' page →  
Press the up and down buttons to select the group number →  
Press the OK button to confirm the selection →  
When the device indicates to reboot, click 'Yes' →  
Reboot prompt displays, click 'Yes' →  
The units will reboot automatically, and the changes will take effect.

## Group Conflict

CineView SE 4K supports up to 16 TX/RX groups operating in the same environment. If, during startup, the transmitter detects other transmitter is set to a same group, a group conflict prompt will be displayed, as shown below:



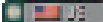
User needs to select another group →  
Reboot prompt displays → Select 'Yes' to reboot.

## 6.4 Region Setting

### Note:

1. The device's region code is pre-set based on your purchase location. Please do not change the region code. If changes are necessary, ensure the region code complies with the RF regulations of your current location. Accsoon Technology is not liable for any legal issues arising from incorrect region settings that violate local laws and regulations. For questions about changing the region code or any related inquiries, please email [support@accsoon.com](mailto:support@accsoon.com).
2. Some countries/regions share the same channels, to simplify the settings, not every country/region has a corresponding unique region code. If you have any questions, please email [support@accsoon.com](mailto:support@accsoon.com) for assistance.

## How to

Press the down button to enter the 'Wi-Fi INFO' page →  
Press the OK button and select →   
Press the button again to enter the 'Region Setting' page →  
Press the up and down buttons to select the region →  
Press the OK button to confirm →  
When the device indicates to reboot, click 'Yes' →  
Reboot prompt displays, click 'Yes' →  
The transmitter will reboot automatically, and the changes will take effect.



## 6.5 Network Reset

Press the down button to enter the 'Wi-Fi INFO' page →

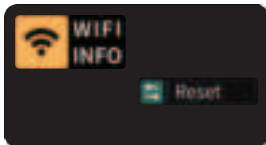
Press the OK button to select → 

When the network reset prompt displays, click 'Yes' →

When the device indicates to reboot, click 'Yes' →


Reboot prompt displays, click 'Yes' →

The transmitter will reboot automatically, and the changes will take effect.



## 6.6 Bitrate Setting

The CineView SE 4K transmitter supports bitrate changes for wireless transmissions. Press the down button to enter the 'AV INFO' page →

Press the OK button to select → 

Press the OK button again, enter 'Wireless Bitrate Setting' page →

Press the up and down buttons to change the bitrate →

Press the OK button to confirm → Setting completes, click the return button to go back to the home page.




Note:  
Wireless bitrate changes will affect both the wired and wireless video streams.



## 6.7 VBR/GBR Setting

Press the down button to enter the 'AV INFO' page →

Press the OK button to select → 

Press the OK button again, enter 'VBR/GBR setting' page →

Press the up and down buttons to select VBR or CBR →


Press the OK button to confirm →

Setting complete, press the return button to go back to the home page.



## 6.8 Encoding Setting

Press the down button to enter the 'AV INFO' page →

Press the OK button to select → 

Press the OK button again, enter 'Codec Type setting' page →

Press the up and down buttons to select H.264 or H.265 →

Press the OK button to confirm →

Reboot prompt displays, click 'Yes' →

The transmitter will reboot automatically, and the changes will take effect.



## 6.9 USB-C Output Setting

The CineView SE 4K transmitter supports USB-C output to both iOS and Android devices.

Press the down button to enter the 'AV INFO' page →

Press the OK button to select →

Press the OK button again, enter the 'USB Mode' page →

Press the up and down buttons to change the selections →

Press the OK button to confirm →

Reboot prompt displays, click 'Yes' →

The transmitter will reboot automatically, and the changes will take effect.



## 07 Receiver Settings

### 7.1 Receiver UI Instruction

#### Home Page

Display the current operating status of the receiver.



#### 1. Wireless Operating Status

White: The current frequency is connected to the transmitter.

Grey: The current frequency is not connected to the transmitter.

#### 2. Group status

Current group information of the receiver. A total of 16 groups can be selected.

#### 3. Connected Devices

Display '1' when successfully connected to the transmitter.

Displays '0' when the device is not connected.

#### 4. Battery level/Power Supply Status

Display the battery level of the current battery in use.

Display a powering icon when DC power is connected.

#### 5. Video Input Information

Display the resolution and frame rate of the video signal received from the transmitter.

Display 'NO INPUT' when no video input is detected, with the icon turning grey and flashing.

### Wi-Fi Information

Display current Wi-Fi information and menu settings.



#### 1. Current Group

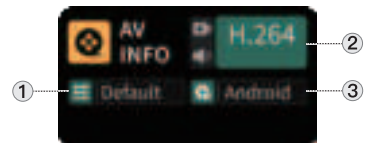
Display and set group information of the receiver.

#### 2. Wi-Fi name

The 5GHz Wi-Fi name of the currently connected transmitter.

### Audio/Video Information

Display current audio/video information and menu settings.



### 1. No Signal Image Setting

Select one of four no-signal image presets.

### 2. Video Encoding Format Information

Display current input video's resolution, frame rate and current encoding standard. This setting cannot be changed.

### 3. USB-C Output Setting

Select Apple or Android as your USB-C output connection device. Note that the system is set to Apple Device by default.

## Device Information

Same as transmitter

## 7.2 Group Setting and Pairing

Same as transmitter

## 7.3 No Signal Image Setting

Press the down button to enter the 'AV INFO' page →

Press the OK button to select → 

Press the OK button again, enter 'No Signal Image setting' page →

Press the up and down buttons to choose between different image presets → Press the OK button to confirm →

Setting complete, click the return button to go back to the home page.



## 7.4 USB-C Output Setting

Same as transmitter

# 08 Accsoon SEE App

## 8.1 App Download

Please download the App – Accsoon SEE from Google Play Store or iOS App Store. Download from Accsoon official website:

<https://accsoon.com/download-center/>



## 8.2 Connection

Accsoon SEE App can receive the video from CineView SE 4K's transmitter via Wi-Fi or Wired USB-C transmission.

### Wired USB Video Transmission

Connect your mobile devices to the USB-C VIDEO OUT port on CineView SE 4K's transmitter and receiver using the corresponding cable.

- Mobile device (USB-C port):  
Use USB-C to USB-C cable (sold separately)

**Note:**  
Please use high-quality USB-C to USB-C cable for connection, make sure the cable used supports data transfer.

- Mobile device (Lightning port):  
Use Accsoon's proprietary USB-C to Lightning cable (sold separately)

**Note:**  
Only the Accsoon proprietary USB-C to Lightning cable can be used for connecting the CineView SE 4K's transmitter to mobile devices. Other third-party Lightning to USB-C cables are not compatible.

### Wireless Video Transmission

Compatible device: iOS/Android

Open the Wi-Fi settings on your mobile devices → Search for 'Accsoon\_\*\*\*\*' and select it → Enter the default password '123456789' to connect.

Note:

1. \*\*\*\* refers to the four characters consisting of numbers and letters that are unique to each product.
2. CineView SE 4K has multiple Wi-Fi signals. Please confirm the mobile device is connected to the 5GHz Wi-Fi, named 'Accsoon\_\*\*\*\*'.

Wi-Fi



Accsoon\_\*\*\*\*



## 8.3 Monitoring

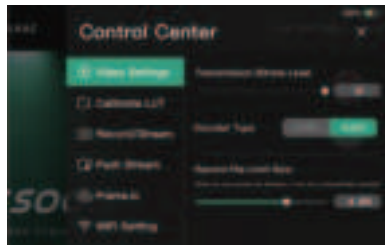
Once successfully connected, open the Accsoon SEE App, select 'CineView SE 4K', and then the "Start" button to start monitoring.

Note:

1. The Accsoon SEE App is continuously updating. If you have any questions about using Accsoon SEE App, please refer to Accsoon SEE App tutorial videos on Accsoon's official YouTube channel, or send an inquiry email to support@accsoon.com for further information.
2. App interface may vary with version updates.



## 8.4 Video Settings



### 8.4.1 Bitrate Setting

Enter the monitoring page → Tap to enter Control Center → Select 'Video Settings' →

Adjust the video bitrate according to the current video input.

Note:

When a mobile device is connected wirelessly to the transmitter, the wireless bitrate level setting affects all receivers and wireless monitoring.

### 8.4.2 RX Wired Connection

When connected to a CineView SE 4K receiver via USB connection, the video setting in control center will not include bitrate level settings. Please directly change video settings on the transmitter in this case.

## 8.5 Live-stream Settings

### How to start

Open Accsoon SEE App → Enter CineView SE 4K's monitoring page and tap to enter Control Center → Select 'Push Stream' and enter streaming RTMP/SRT URL and code → Tap 'Start streaming'.

Note:

1. Before streaming, please ensure that the mobile device can access the Internet via cellular data.
2. Please refer to the official website where you want to push the streaming for further instructions on how to obtain live streaming URL and code.
3. Please follow the recommendation of each live streaming platform to change the video bitrate setting. (refer to 8.4)

## Live-stream with LUT Burnt-in

Load the LUT file in the App →

Open 'Record/stream with LUT burnt-in' function under the 'Record/Stream' menu.


 **Note:**  
LUT files need to be uploaded by the user. Accsoon SEE App supports LUT files in 3D Cube.

# 09 Firmware Update

## 9.1 Before Update

1. Before the firmware update, please ensure that your mobile devices can access the Internet via Wi-Fi to acquire the latest firmware.
2. Please ensure that the battery level of CineView SE 4K units is above 50%.
3. Power on and pair the CineView SE 4K's transmitter and receiver(s).
4. No power cuts are allowed during the update process!
5. If you have any questions during the firmware update, please refer to 'Accsoon SEE App Tutorial – Firmware update' video on Accsoon's official YouTube channel, or send an inquiry email to support@accsoon.com.

## 9.2 Firmware Download

Open the Accsoon SEE App, swipe to 'CineView SE 4K' → Tap  to enter setting page →

Tap 'FIRMWARE UPDATE', and then the App will automatically search for the latest firmware on the server →

If a new firmware is available, follow the instructions to download the latest firmware to your mobile devices.



## 9.3 Update

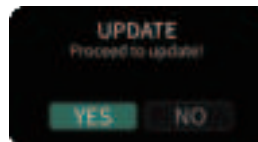
Once the new firmware is downloaded, connect your mobile device to the transmitter's Wi-Fi signal →

Open Accsoon SEE App and tap 'Next' to send the firmware to the transmitter →

The transmitter will prompt 'UPDATE' once received the firmware →

Press the button and select 'Yes' to start updating →

The transmitter will reboot automatically. Please wait until the reboot is fully completed before proceeding, as the upgrade will only be finalized once the reboot is finished.



When the transmitter completes its update, it will connect with other receiver(s) that are under the same group and update the receiver(s).

The receiver(s) will prompt 'UPDATE' →

Press the button and select 'Yes' to start updating →

The receiver will reboot automatically. Please wait until the reboot is fully completed before proceeding, as the upgrade will only be finalized once the reboot is finished.


## 9.4 Automatic Local Update

After power on, the connected transmitters and receivers will recognize and compare each other's firmware version. The unit(s) with a lower firmware version will be automatically updated.

The unit(s) with lower firmware version will prompt 'UPDATE' → Press the button and select 'Yes' to start updating.

## 9.5 Firmware Recovery

If the firmware update fails, the device will automatically be restored to the factory default firmware so that users can continue to use or update later.

 **Please DO NOT power off the unit(s) during the recovery process!**



## 10 Specifications

	Transmitter	Receiver
Protocol	Proprietary RTMS4.0 protocol developed by Accsoon	
Video Input Port	HDMI, 3G SDI	
Video Output Port	USB video out	HDMI, 3G SDI, USB video out
Camera Control	USB-C	
SDI Input Format	1080p: 23.98/24/25/29.97/30/50/59.94/60fps Level A/B	
HDMI Input Format	UHD 4K: 23.98/24/25/29.97/30p 1080p: 23.98/24/25/29.97/30/50/59.94/60p	
SDI Output Format		1080p: 23.98/24/25/29.97/30/50/59.94/60p Level A
HDMI Output Format		UHD 4K: 23.98/24/25/29.97/30p 1080p: 23.98/24/25/29.97/30/50/59.94/60p
DC Port	5.5mmx2.1mm, center positive	
DC Voltage	7.4-16.8V	
Battery	Compatible with NP-F550, NP-F750, NP-F970 battery	
Power Consumption	4.4W average *Without powering other devices	
Audio Input	HDMI embedded, SDI embedded	
Latency	1080p < 50ms <sup>[5]</sup> 4K < 100ms <sup>[6]</sup> (Camera latency excluded)	
Transmission Range	400 meters <sup>[7]</sup> (No obstacles, no interference)	
Operating Environment Temperature	-10~40°C	
Dimensions (Antennas Excluded)	110mm*32.7mm*74mm	
Weight (Antennas Excluded)	245g	245g

[5] Measured when shooting 1080p/60fps video under low bitrate.

[6] Measured when shooting 4K/30fps video under low bitrate.

[7] Measured when shooting 1080p/60fps video under low bitrate with FCC compliance in an unobstructed, interference-free environment.

## 11 FAQs

### Receiver cannot connect to transmitter

1. Please make sure the transmitter and receiver(s) are set to the same group.
2. Please check that the antennas are securely mounted.

### No video displayed

1. Please check whether the SDI/HDMI cable of the camera is correctly plugged into the corresponding port of the transmitter.
2. Please check if the video format and other information are shown on the display interface; if not, please check the cable and the SDI/HDMI video output of the camera.
3. Please check if the SDI/HDMI video format of the camera is compatible with the formats supported by the product.

### Choppy video

1. Please check that the antennas are securely mounted.
2. Please make sure there are no metals or cables around the antennas that can cause signal blocking.
3. Please switch to another channel manually.

### Mobile devices can't connect to CineView SE 4K

1. CineView SE 4K has multiple Wi-Fi signals. Please confirm that the mobile device is connected to the 5GHz Wi-Fi, named 'Accsoon\_\*\*\*\*'.
2. Due to the different RF regulations in different countries/regions, please refer to 6.4 region setting to switch to the corresponding region according to your current location.

## App fails to find the latest firmware

1. Please check if the Wi-Fi connection of your mobile devices can access the Internet properly.
2. Please check if the mobile devices have automatically connected to the CineView SE 4K's Wi-Fi signal. If so, please change to another Wi-Fi connection that can access the Internet properly and try again.

## 12 Warranty

### Warranty Period

1. If there is a quality problem that occurs within 15 days after receiving the product, Accsoon will provide complimentary maintenance or replacement.
2. Under proper use and maintenance, from the date of receipt, Accsoon will provide a one-year warranty on the wireless video transmission system and a three-month warranty on the accessories and cables. Free maintenance service is available during the warranty period.
3. Please keep the proof of purchase and the user manual in a safe place.

### Warranty Exclusions

1. Out of warranty  
(If the proof of purchase is not available, the warranty will be calculated from the date the product is delivered from the factory).
2. Damage caused by use or maintenance is not following the requirements of the product manual.
3. Unauthorized repair, modification or disassembly.
4. Damage caused by force majeure such as fire, flood, lightning strike, etc.

## 13 Warranty Process

1. Contact your local Accsoon authorized dealers for after-sales service. If there is no local authorized dealers, you can contact our customer service via our email (support@accsoon.com) or website (www.accsoon.com) and get appropriate support.
2. You will get detailed solutions from authorized dealers or Accsoon. Accsoon reserves the right to review the damaged product.

## 14 Safety Information

1. When operating this equipment, read and follow all the instructions in this manual.
2. Use only accessories/batteries/chargers specified or recommended by Accsoon.
3. Do not expose to moisture, excessive heat or fire.
4. Keep away from water and other liquids.

## 15 Contact Us

- Website: [accsoon.com](http://accsoon.com)
- Facebook: Accsoon
- Facebook Group: Accsoon Official User Group
- Instagram: [accsoontech](https://www.instagram.com/accsoontech)
- YouTube: ACCSOON
- Email: [support@accsoon.com](mailto:support@accsoon.com)



## Federal Communications Commission Interference Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

電波法により5.2GHz帯は屋内使用に限りませ

5.2GHz band is restricted to indoor use due to the Radio Law

The operation of this device is prohibited on oil platforms and aircraft, except that operation of this device in 5.925-6.425 GHz is permitted in large aircraft while flying above 10,000 feet.

Installation on outdoor fixed infrastructure is prohibited  
Controlling or communications with unmanned aircraft systems, including drones, is prohibited

CineView SE **4K**



Check the latest version on the official Accsoon website.  
<https://accsoon.com/download-center/>

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