



Belkin BOOST↑CHARGE™ 15W Wireless Charging Stands Frequently Asked Questions

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PRODUCT INFORMATION

1. What is the Belkin BOOST↑CHARGE™ 15W Wireless Charging Stands?

The **Belkin BOOST↑CHARGE™ 15W Wireless Charging Stands** are slim and compact chargers that deliver 15W of power to your iOS or Android™ phone. You can charge in portrait or landscape mode so you can keep streaming videos or continue reading recipes while your phone powers up. Compatible with most phone cases and is Qi™-certified, the chargers also feature an indicator light that lets you know if your phone is getting a proper charge. To know more about these products, click [here](#).

2. What is the warranty for these products?

The chargers are protected with a 2-year product warranty.

3. Do these chargers come with a Connected Equipment Warranty (CEW)?

Yes. They come with a \$2,500 CEW.

4. Are these Qi-certified?

Yes.

5. Are these products RoHS-certified?

Yes.

6. Are these MFi-certified?

No.

7. Are these USB-IF-certified?

No.

8. Do these products meet Proposition 65 specifications?

Yes.

9. What are the available colors of the chargers?

Below are the available color variations:

- WIB002xxBK – Black
- WIB002xxWH – White
- BBB002-BK – Black

10. What are included in the packages?

The package includes the following:

For Belkin WIB002bt:

- One Belkin WIB002
- USB-A to USB-C® cable

For Belkin WIB002tt:

- One Belkin WIB002
- USB-A to USB-C cable
- 24W Quick Charge™ 3.0 power supply

For Belkin BBB002-BK:

- One Belkin BBB002
- USB-A to USB-C cable

For Belkin BBB002-BK-2PK:

- Two Belkin BBB002
- Two USB-A to USB-C cable

11. Where can I find serial number of the chargers?

The serial number is printed on the bottom of the chargers.

12. How do I register my device?

To register your device, click [here](#).

13. What are the key features?

The chargers have the following features:

- Up to 15W of power for faster wireless charging
- Charge at two different angles
- Charges through most lightweight cases
- Qi-certified
- Indicator light confirms correct and safe charging
- Supports Qi Extended Power Profile (EPP) 1.2.4 of up to 15W
- Supports Apple® Fast Charging up to 7.5W
- Supports Samsung® Adaptive Fast Charging of up to 12W
- Supports Google™ Fast Charge 12W for Google Pixel™ 4 and Pixel 4XL

HARDWARE INFORMATION

1. What are the dimensions of the chargers?

Below are the dimensions:

- Height: 5 in / 125.75 mm
- Width: 4 in / 102.15 mm
- Depth: 4 in / 102.15 mm

2. What are the recommended operating and storage temperatures?

The recommended operating and storage temperatures are the following:

- Operating temperature: between 0°C to 40°C with humidity of 10% – 90% RH
- Storage temperature: between -40°C to 85°C with humidity of 5% – 95% RH

3. What are the specifications of the power supply included with the Belkin WIB002tt?

The included power supply is 24W Quick Charge™ 3.0.

4. How long is the cable of the power supply?

The length of the power supply cable is 1.2 m.

5. What type of cable is included?

The chargers come with a USB-A to USB-C cable.

COMPATIBILITY

1. What devices are compatible with these products?

The chargers are designed for Qi-compatible devices. They have been tested for compatibility with the following devices:

- Samsung Galaxy® Z Flip
- Samsung Galaxy S20® Ultra
- Samsung Galaxy S20+
- Samsung Galaxy S20
- Samsung Galaxy S9
- Samsung Galaxy S9+
- Samsung Galaxy S10®
- Samsung Galaxy S10+
- Samsung Galaxy S10e
- Samsung Galaxy Note® 10+
- Samsung Galaxy Note 10
- Samsung Galaxy Note 9
- Samsung Galaxy Note 8

- Samsung Galaxy S8+
- Google Pixel 4 XL
- Google Pixel 4
- Google Pixel 3
- Google Pixel 3XL
- iPhone® 12 Pro Max
- iPhone 12 Pro
- iPhone 12
- iPhone 11 Pro Max
- iPhone 11 Pro
- iPhone 11
- iPhone SE (2nd Generation)
- iPhone XR
- iPhone XS Max
- iPhone XS
- iPhone X
- iPhone 8
- iPhone 8 Plus
- LG® G7 ThinQ™
- LG V35 ThinQ

2. Can I charge them with my phone case on?

The chargers are engineered to work with lightweight plastic cases of up to 3 mm thick.

3. Can I use these chargers outdoors?

No, the chargers are designed for indoor use only.

FUNCTIONALITY

1. How many devices can charge at same time?

Only one device can be charged at a time.

2. Are there any status lights on the chargers?

Yes.

3. What does the status light mean on the chargers?

Below are the light behavior descriptions of the chargers. These lights are specially designed to not disrupt the surrounding environment.

Color	Description
White	Indicates your phone is properly aligned and charging
Orange	Presence of a foreign object detected

4. How do you know if the devices are charging?

To know that your devices are charging, the light status should be solid white.

5. What orientations can I use while charging my phone?

You can charge in either portrait or landscape mode.

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YES

NO