



## Belkin BOOST↑CHARGE™ 10W Wireless Charging Pad + QC 3.0 Wall Charger + Cable, WIA001 Frequently Asked Questions

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## PRODUCT INFORMATION

### 1. What is the Belkin BOOST↑CHARGE™ 10W Wireless Charging Pad + QC 3.0 Wall Charger + Cable, WIA001?

The **Belkin BOOST↑CHARGE™ 10W Wireless Charging Pad + QC 3.0 Wall Charger + Cable, WIA001** allows you to wirelessly charge your mobile device in as easy as setting it on a table. To know more about the Belkin WIA001, click [here\(https://www.belkin.com/us/support-article?articleNum=317006\)](https://www.belkin.com/us/support-article?articleNum=317006).

### 2. What is the warranty period of the Belkin WIA001?

The Belkin WIA001 has a 2-year limited warranty.

### 3. Does the Belkin WIA001 have a Connected Equipment Warranty (CEW)?

Yes. It comes with a \$2,500 CEW.

### 4. What is included in the packaging of the Belkin WIA001?

The packaging contents are:

- Belkin WIA001
- One 4-ft USB-A to micro-USB cable
- AC adapter
- Quick start guide
- Regulatory documentation

### 5. What are the available colors of the Belkin WIA001?

The Belkin WIA001 comes in white and black.

### 6. What are the power specifications of the AC adapter?

The power specifications are the following:

Input

- 100–240V ~ 50/60 Hz 0.8A

## Output

- 3.6–6V / 2A / 7.2–12W
- 6–9V / 2A / 12–18W
- 9–12V / 1.5A / 13.5–18W

### 7. Is this RoHS-certified?

Yes.

### 8. Does the Belkin WIA001 meet Proposition 65 specifications?

Yes.

### 9. Is the Belkin WIA001 MFi-certified?

No.

## FUNCTIONALITY

### 1. What is the function of the light indicator?

To understand the light behavior of the Belkin WIA001, click [here\(https://www.belkin.com/us/support-article?articleNum=317006\)](https://www.belkin.com/us/support-article?articleNum=317006).

### 2. Can the Belkin WIA001 charge more than one phone at a time?

No, the Belkin WIA001 can only charge one phone at a time.

### 3. What are the recommended operating and storage temperatures of the Belkin WIA001?

The operating and storage temperatures are as follows.

Operating temperature: 0°C to 40°C under normal humidity (10% to 90% RH)

Storage temperature: -40°C to 85°C with 5% to 95% relative humidity

### 4. Does the wireless charger support fast charging?

Yes. The Belkin WIA001 supports Apple®, Samsung® and Google™ fast charging.

## 5. What should I do if there is a charging error?

In case of charging error, check the following:

- That the device is properly aligned on the charging pad.
- That a Qi-compatible device is placed on the charging pad.
- That the charging pad and phone are not overheating.

## COMPATIBILITY

### 1. What devices does the Belkin WIA001 work with?

The Belkin WIA001 has been tested to work with the following devices:

- iPhone® 13 Pro Max
- iPhone 13 Pro
- iPhone 13
- iPhone 13 mini
- iPhone 12 Pro Max
- iPhone 12 Pro
- iPhone 12
- iPhone 12 mini
- iPhone 11 Pro Max
- iPhone 11 Pro
- iPhone 11
- iPhone SE second generation
- iPhone XS Max
- iPhone XS
- iPhone XR
- iPhone X
- iPhone 8 Plus
- iPhone 8
- Samsung Galaxy Note® 10+
- Samsung Galaxy Note 10

### 2. Will the wireless charger securely hold my phone?

The pad does not contain any straps or fasteners to tether the phone to it. The pad features non-slip rubber

strips on the base to help hold your phone on the pad.

### **3. Can the wireless charger be used with a case?**

Yes, the charger will work with phone cases that are up to 3 mm thick.

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