



# USER MANUAL

**powersnap**  
magnetic power bank

# 10,000mAh

For more languages, please visit

<https://manuals.boompods.com/>



- 1: Wireless charging green light
- 2: Power LED Indicator
- 3: Type-C port PD Input & Output
- 4: Power button
- 5: Magnetic wireless charging surface



#### Technical details:

Model: powersnap 10  
 Capacity: 10000 mAh / 3.85V / 38.5Wh  
 Input: Type-C port / PD18W (5V~3A, 9V~2A, 12V~1.5A)  
 Output: Type-C port / PD20W (5V~3A, 9V~2.22A, 12V~1.67A)  
 Wireless output: 5W/7.5W/10W/15W Max.  
 Total output: 5V~3A (15W Max)  
 Dimension: 104 x 68 x 15mm  
 Weight: 185g±5g.



## CHARGING



#### Charging your power bank

Use a Type-C cable that supports the PD charging protocol to connect the power bank to a computer, car charger, or wall charger. The power bank will start charging automatically. While charging, the power LED light will flash to indicate the current remaining power.

Once charging is complete, you can disconnect the cable. The power bank will automatically enter sleep mode immediately.

#### Charging Your Device

##### Type-C Port Output:

Use a Type-C quick charging cable to connect your device. It will start charging automatically. The power LED indicator will stay lit and show the remaining power of the power bank.

##### Wireless Charging Output:

Place a wireless charging-compatible phone on the magnetic wireless charging surface. (Phone models above the 12 series can magnetically attach to the surface directly.) Charging will start automatically. During the charging process, the green wireless charging light will remain on, and the power LED will stay lit to show the remaining power of the power bank.

##### Power on/off mode

Single click the button the power bank would be on .  
 Double-click the button the power bank entering sleep mode.  
 The power bank would be entered the sleep mode for approximately 35(±5) seconds under non-loaded condition.

##### Protection

- Overcurrent protection
- Overvoltage protection
- Overcharge protection
- Overdischarge protection
- Short circuit protection

# powersnap



MagSafe  
Compatible



## SAFETY INSTRUCTIONS

### WARNING

1. Never leave a charging battery unattended.
2. Do not expose the power bank to excessive humidity or liquids. Store it in a cool, dry place when not in use.
3. Do not damage or puncture the casing of the power bank. This may cause overheating, fire, or explosion.
4. Do not expose the power bank to heat sources such as radiators, stoves, or open flames. Do not expose it to ambient temperatures above 40°C, such as in a hot car or direct sunlight. Failure to follow these instructions may result in overheating, fire, or explosion.
5. Do not use the power bank in strong electrostatic or electromagnetic environments, including near microwave ovens, as this may shorten its lifespan.
6. If the power bank emits an odor, excessive heat, or becomes discolored or deformed, discontinue use immediately.
7. Refer all servicing to qualified personnel. Servicing is required if the power bank is damaged, exposed to liquid, or does not function normally. Do not attempt to service or open the device yourself, as this may result in overheating, fire, or explosion.
8. At the end of the device's life, dispose of it at a certified battery recycling station. Do not dispose of it with household waste.
9. If a new power bank is not used for three months or more, its battery capacity may temporarily decrease. This is normal and will recover after 3-4 full charge and discharge cycles.
10. To calibrate the battery level display: after purchasing the power bank, fully discharge it before charging it from 0% to 100% without interruption. This will complete the calibration process. After 3-4 full charge and discharge cycles, the battery level indicator will become more accurate.



## WARRANTY INFORMATION

### Warranty Period

Boompods products include a **two-year warranty** from the date you take ownership of the goods (delivery date).

### After-Sales Support

#### Online Purchases

If you purchased your product online, please contact the customer service team of the platform or store where the purchase was made. Boompods Support will then provide technical guidance and solutions for your after-sales enquiries.

#### Offline Purchases

If you purchased your product from a physical store, distributor, or authorised agent, please contact them directly for assistance with any after-sales issues.

### Valid Proof of Purchase

To process a warranty claim, valid proof of purchase is required.

#### For Online Purchases

- Please provide documentation such as:
- Order number
  - Information showing the online platform or seller
  - Product details
  - Price
  - Date of purchase

#### For Non-Official Sales Channels

Please provide:

- Store or seller information
- Order number, or
- Product information that can be verified by the Boompods service team

### Not Covered Under Warranty

The manufacturer's warranty is void under the following circumstances, including but not limited to:

- Lost, stolen, or complimentary (free) products
- Products outside the warranty period
- Products without sufficient proof of purchase
- Improper or inadequate maintenance, repair, or modification
- Damage caused by accident, misuse, abuse, contamination, or external factors
- Use of unspecified or inappropriate adapters or accessories
- Malfunctions or damage resulting from natural disasters (earthquakes, lightning, flooding), abnormal voltage, or environmental conditions
- Damage resulting from failure to follow the product instructions.

### Contact Details

For FAQs and more information, please visit:  
<https://www.boompods.com/support/>

# Activate your warranty

Register your product within 30 days  
 at [www.boompods.com](http://www.boompods.com) or scan the QR code.



Sign up for news, discounts, and product support.

### Notice:



### Waste Electrical and Electronic Equipment (WEEE) Directive Compliance

This marking indicates that this product must not be disposed of with household waste within the European Union. Electrical and electronic equipment should be collected separately to ensure proper treatment, recovery, and recycling.

Improper disposal may cause environmental harm or risks to human health due to hazardous substances typically found in electronic products.

Please take this device to an appropriate collection point, or return it to the retailer where you purchased it. They will ensure that it is recycled in an environmentally safe manner in accordance with local regulations.



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