

CHEFMAN®

PROGRAMMABLE 12-CUP COFFEE MAKER

USER GUIDE



Now that you have purchased a Chefman® product you can rest assured in the knowledge that as well as your 1-year parts and labor warranty you have the added peace of mind of dedicated helplines and web support.

AFTER SALES SUPPORT

 USA 888-315-8407

 customerservice@chefman.com

MODEL: RJ14-12SS-P SERIES



READ ALL INSTRUCTIONS BEFORE USE

For your safety and continued enjoyment of this product, always read the instruction manual before using.



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Introduction

Congratulations!

You have made an excellent choice with the purchase of this quality Chefman® product. By doing so you now have the assurance and peace of mind which comes from purchasing a product that has been manufactured to the highest standards of performance and safety, supported by the high quality standards of Chefman®.

We want you to be completely satisfied with your purchase so this Chefman® product is backed by a comprehensive manufacturer's 1-year warranty and an outstanding after sales service through our dedicated Helpline.

We hope you will enjoy using your purchase for many years to come.

If you require technical support or in the unlikely event that your purchase is faulty please telephone our Helpline for immediate assistance. Faulty product claims made within the 1-year warranty period will be repaired or replaced free of charge provided that you have satisfactory proof of purchase (keep your receipt). This guarantee is in addition to your statutory rights. Your statutory rights are not affected. This limited warranty does not apply in cases of damage caused by accident, improper use, abuse and force majeure.

This limited warranty will be invalidated if the appliance is tampered with in any way whatsoever. In case of questions or technical problems please email customerservice@chefman.com or call the following toll-free help line number: 888-315-8407, Monday – Friday 9am to 5pm EST.

If the appliance has to be returned to us, it must be packed correctly as we cannot accept any responsibility for damage caused in transit.

SAFETY INSTRUCTIONS

IMPORTANT SAFEGUARDS

This appliance is for **HOUSEHOLD USE ONLY**.

When using an electrical appliance, basic safety precautions should always be taken, including the following:

1. READ ALL INSTRUCTIONS.
2. Always unplug the appliance from the electrical outlet before relocating, servicing, or cleaning it.
3. Keep hands and utensils out of the appliance when using. Do not touch hot surfaces.
Caution: Surface becomes hot during use.
4. Do NOT plug/unplug the appliance into/from the electrical outlet with your hands wet.
5. Do NOT operate the appliance if the power cord is cut, damaged, or if the wires are exposed.
6. Keep the power cord and appliance AWAY from heated surfaces, including stovetops, burners or heated ovens.
7. Do NOT immerse in, or expose the base, power cord, or plug to water or any other liquids.
NEVER use this appliance near water or wet surfaces.
8. To disconnect the appliance from an electrical outlet, pull directly on the plug; DO NOT pull on the power cord.
9. Do NOT put any stress on the power cord where it connects to the appliance, as the power cord could fray and break.
10. Do NOT operate the appliance if it malfunctions, or if it is dropped or damaged.
11. This appliance has NO user-serviceable parts. Do NOT attempt to examine or repair this appliance yourself. ONLY qualified and approved service personnel should perform servicing.
12. Keep the appliance out of the reach of children and pets. This appliance is NOT intended to be used by children and strict supervision is necessary when used near children.
13. Do NOT leave the appliance unattended while it is in use.
14. Do NOT use any attachments or accessories that are not recommended or sold and approved by the manufacturer for this appliance.
15. Always operate the appliance on a dry, flat, stable, heat-resistant surface to avoid accidents.
16. Do NOT move the appliance while it is in use. Always let it cool before moving.
17. Do NOT let cord hang over the edge of a table or counter.
18. Use extreme caution when opening and closing the lid. Use oven mitts for safety.
19. **Warning:** Hot Steam. To reduce the risk of scalding, do not open lid when coffee is brewing.
20. **Warning:** To reduce the risk of fire or electric shock, do not remove bottom cover. No user-serviceable parts inside. Repair should be done by authorized service personnel only.
21. **Caution:** Risk of injury – replace the carafe within 30 seconds while brewing.
22. **Warning:** After brewing is finished turn off the appliance.
23. **Caution:** To avoid scalding always use filter basket in place while using this unit.
24. Do not operate without water above minimum line in water tank.

SAVE THESE INSTRUCTIONS

SAFETY INSTRUCTIONS (cont'd)

SHORT CORD INSTRUCTIONS

A short power supply cord is provided to reduce the hazards resulting from entanglement or tripping over a longer cord. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use. If a longer detachable power-supply extension cord is used:

1. The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance, and:
2. The cord should be arranged so that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over unintentionally.
3. If the appliance is of the grounded type, the extension cord should be a grounding-type 3-wire cord.

LINE CORD SAFETY TIPS

1. Never pull or yank on cord or the appliance.
2. To insert plug, grasp it firmly and guide it into outlet.
3. To disconnect appliance, grasp plug and remove it from outlet.
4. Before each use, inspect the line cord for cuts and/or abrasion marks. If any are found, this indicates that the appliance should be serviced and the line cord replaced. Please return it to an authorized service representative.
5. Never wrap the cord tightly around the appliance, as this could place undue stress on the cord where it enters the appliance and cause it to fray and break.

DO NOT OPERATE APPLIANCE IF THE LINE CORD SHOWS ANY DAMAGE OR IF APPLIANCE WORKS INTERMITTENTLY OR STOPS WORKING ENTIRELY.

This appliance must be grounded while in use.

CAUTION: To ensure continued protection against risk of electric shock, connect to properly grounded outlets only.

IMPORTANT

During the first few minutes of initial use, you may notice smoke and/or a slight odor. This is normal and should quickly disappear. It will not recur after appliance has been used a few more times.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Features



- 1. Lid
- 2. Water level indicator
- 3. Housing
- 4. Warming plate
- 5. LCD display
- 6. AM/PM indicator
- 7. ON/OFF button
- 8. HOUR button

- 9. MIN button
- 10. PROG button
- 11. Filter basket
- 12. Permanent filter
- 13. Drip stop valve
- 14. Carafe
- 15. Drip head
- 16. Water tank

Operating Instructions

FIRST TIME USE

1. Remove packaging materials, labels and stickers from the coffee maker.
2. Clean the coffee maker thoroughly before using for the first time.
Note: To clear the coffee maker of any residue, fill to the maximum water level mark on the side of the tank with fresh water. Run a full brewing cycle. Repeat this procedure at least once.

USING YOUR COFFEE MAKER

Use this coffee maker to brew coffee only.

1. Open the lid.
2. Place the filter basket in the coffee maker. Make sure the tab of the filter basket fits in the opening of the coffee maker.
3. Insert the permanent filter or a number 2 cone paper filter into the filter basket. Do not use the permanent filter with a paper filter as water will not flow through the paper filter and the filter basket correctly.
Caution: Do not operate unit without filter basket in place.
4. Add the desired amount of ground coffee into the filter. For 12 cups of coffee add 45g-60g of ground coffee into the filter.
5. Fill the carafe with the desired amount of water.
6. Pour the water from the carafe into the water tank. Check the water level indicator inside the water tank. Do not overfill the coffee maker.
7. Close the lid and place the carafe on the warming plate.
8. Insert the power plug into a suitable 120V AC wall outlet.

SETTING TIME

1. When plugging in the unit, "AM" and "12:00" will appear flashing on the LCD display.
NOTE: "PROG" function cannot be activated until the unit display time has been set. During this time LCD will display ERR when attempting to program.
2. To set the display clock, press HOUR button to select the hour. When setting the time, every time you reach "12:00", the AM and PM will change.
3. Hold the HOUR button to change the time.
4. Once you have finished setting the time, the displayed time will flash twice and then stop flashing, indicating that the display time is now set. To change the time, simply hold down the HOUR button until it starts flashing again. Then, continue to press the button to change the clock.

Operating Instructions (cont'd)

5. Repeat the same process to change the minutes on the LCD using the MIN button.
6. Once you complete setting the time, the screen will blink twice indicating the time is set.

NOTE: If you unplug the unit, the time will automatically reset to "12:00" after 15 seconds. When you plug it back in, you will need to reset the time.

MANUAL BREW

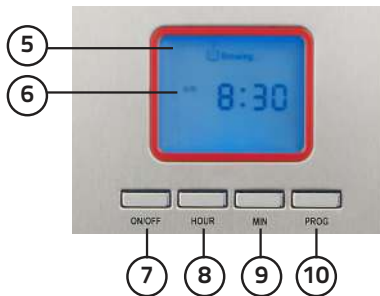
To manually brew your coffee, press ON/OFF to start the brewing cycle. The LCD will display a blinking "brewing" symbol to indicate that the unit is in the brewing process. Once the unit has started manual brew, the unit is programmed to automatically activate a keep warm function 13 minutes after use which will be indicated by "warming" symbol on the LCD display.

To stop the brewing process, press the ON/OFF button and the unit will stop brewing immediately.

1. This unit has a pause & serve feature. When removing the carafe from the warming plate during the brewing process, the drip valve on the filter basket will prevent coffee from leaking onto the warming plate.
CAUTION: To avoid potential severe burns, never operate this unit without the filter basket in place.
2. When you remove the carafe during brewing, hot water continues to flow into the filter basket and may overflow if the carafe is not returned to the warming plate within 30 seconds. Make sure the carafe is properly seated back on the warming plate to avoid overflow when replacing the carafe
3. After the brewing process is complete, the unit will automatically start the "keep warm" function for 2 hours. After 2 hours of inactivity the unit will automatically shut off.
4. When you have finished using your coffee maker, press the ON/OFF button to turn off the brewing function and unplug the unit if you will not use it for an extended period of time.

Operating Instructions (cont'd)

THE DISPLAY



- 5 - LCD display shows current time/program time (12hr display)
- 6 - AM/PM indicates times from 12:00am to 11:59pm
- 7 - ON/OFF starts/stops manual brewing cycle
- 8 - HOUR button sets hours (time/program)
- 9 - MIN button sets minutes (time/program)
- 10 - PROG button sets and saves program function

SETTING AND ACTIVATING THE PROGRAM FUNCTION

Set the brewing time so that fresh brewed coffee is ready when you want it.

1. To set the programming function, hold the PROG button for approximately 3 seconds. The LCD display will show the current time blinking.
2. Set the desired program time by holding the PROG button down and pressing the HOUR and MIN buttons accordingly until the desired brew time is set and then release the PROG button. Your unit is set to brew at your desired time.
3. To check the programmed brew time, simply press the PROG button once and it will display the programmed brew time. The display will revert back to the current time momentarily afterward.
4. To cancel the program function, press the ON/OFF button and the PROG light will turn off and the program function will deactivate.

Operating Instructions (cont'd)

NOTE: if you unplug the unit while the unit is programmed for a specific brew time, after 15 seconds the programmed brew will be deactivated and you will need to re-program your desired brew time when you plug it back in.

5. To start manual brew while you have programmed the unit to brew at a later time, simply press ON/OFF to start brewing manually. Programming function is deactivated during manual brew process.

Automatic shut-off

- The coffee maker will shut off automatically two hours after operation.
- The coffee maker will turn on the next day at the same time, if the appliance remains connected to the outlet, and if the program function is active. The PROG button is lit to indicate active status.
- Make sure to refill the coffee maker with coffee and water for next use.

Warning: The coffee maker is hot during operation. Handle hot coffee carefully.

Warning: Always turn coffee maker off when not in use.

Warning: Never switch on the coffee maker when there is no water inside the water tank. Dry operation of the coffee machine may damage the appliance.

Warning! Burn hazard: To avoid accidental contact with hot steam and boiling water, never open the lid while brewing, and wait a minimum of 5 minutes before opening the lid. Use extreme caution while doing so.

Cleaning and Maintenance

Proper maintenance will ensure years of service from your appliance. Clean the appliance after every use. This appliance contains no user serviceable parts and requires little maintenance. Leave servicing or repairs to qualified personnel.

Warning: Unplug the appliance and let it cool down completely before cleaning.

Caution: Do not immerse the coffee maker, or the power cord with plug into water or any liquids. Do not use abrasive pads or alcohol.

1. Remove the carafe, the permanent filter, and the filter basket from the coffee maker.
2. Clean the housing and warming plate with a clean, damp cloth.
3. Use baking soda or a mild cleaning agent to remove stains on the carafe. If stains are hard to remove, fill the carafe with hot water and add 2 tablespoons of dishwasher detergent. Leave the carafe with the water/detergent mixture overnight and clean afterwards.
4. Make sure all parts are completely dry after washing and before use.
5. After cleaning, reassemble the coffee maker.

Caution: The carafe is not dishwasher-safe. Wash carafe, filter basket and permanent filter in hot, soapy water. Rinse and dry.

Note: Do not dry the inside of the water tank with a cloth, as lint may remain.

Troubleshooting

| PROBLEM | CAUSE | SOLUTION |
|---|---|--|
| Coffee leaks around filter basket. | Filter basket is not seated correctly. Coffee is ground too finely. This will clog the filter. | Insert filter basket correctly. Clean the filter. Use another type of coffee. |
| Coffee maker does not brew or heat. | Power cord is not firmly plugged into a power outlet. | Insert power plug into a power outlet. |
| Water does not run through. | No water in the water tanks. The filter is blocked or coffee grounds are too fine or packed down too hard. | Fill the water tank. Clean the filter and try coarser coffee. |
| Water runs through too quickly. | Coffee grounds are too coarse. | Try finer coffee. |
| "ERR" message appears on display when program key is pressed. | The time must be set prior to using the program function. | Set the current time. |

Terms and Conditions

CHEFMAN LLC warrants, subject to the conditions stated below, that from the date of purchase, this product will be free from mechanical defects for a period of ONE (1) year. CHEFMAN LLC, at its option, will repair or replace this product found to be defective during the warranty period. Should this product become defective by reason of improper workmanship or material defect during the specified warranty period, CHEFMAN LLC will repair or replace the same effecting all necessary parts replacements for a period of three years from the date of purchase. Transportation charges on parts, or products in whole, submitted for repair or replacement, under this warranty, must be borne by the purchaser.

This warranty is available to consumers only. You are a consumer if you own a CHEFMAN® Programmable 12-Cup Coffee Maker that was purchased at retail for personal, family or household use. Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners.

CONDITIONS: This warranty is valid for the original USA retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty service or replacement. Dealers, service centers, or retail stores do not have the right to alter, modify or in any way, change the terms and conditions of this warranty. Warranty registration is not necessary to obtain warranty on CHEFMAN LLC Products. Save your proof of purchase receipt.

ABOUT YOUR PRODUCT WARRANTY: Most warranty repairs are handled routinely, but sometimes requests for warranty service may not be appropriate. For example, warranty service would NOT apply if the product damage occurred because of misuse, lack of routine maintenance, shipping, handling, warehousing or improper installation. Similarly, the warranty is void if the manufacturing date or the serial number on the product has been removed or the equipment has been altered or modified. During the warranty period, the authorized service dealer, at its option, will repair or replace any part that, upon examination, is found to be defective under normal use and service.

NORMAL WEAR: This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product; improper voltage or current; use contrary to the operation instructions; deviation from instructions regarding storage and transportation; repair or alteration by anyone other than CHEFMAN LLC or an authorized service center. Further, the warranty does not cover Acts of God, such as fire, flood, hurricanes and tornadoes. CHEFMAN LLC shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

HOW TO OBTAIN WARRANTY SERVICE: If your CHEFMAN® Programmable 12-Cup Coffee Maker should prove to be defective within the warranty period, we will repair it, or if we think necessary, replace it. To obtain warranty service, simply email customerservice@chefman.com or call our toll-free number 1-888-315-8407 for additional information from our Customer Service Representatives, or send the defective product to Customer Service at Chefman, 873 Route 45, Suite 101, New City, NY 10956.

To facilitate the speed and accuracy of your return, please enclose \$15.00 for shipping and handling of the product. Please only pay by money order.

This warranty is effective for the time periods listed above and subject to the conditions provided for within this policy.

CHEFMAN is a registered trademark of PLUS ITS CHEAP, LLC.

Warranty Card

CHEFMAN[®]

PROGRAMMABLE 12-CUP COFFEE MAKER

Your details:

Name: _____

Address: _____



_____ Email: _____

Date of Purchase*: _____

*We recommend you keep the receipt with this warranty card

Location of Purchase: _____

Description of Malfunction:

Return your completed warranty card to:

RJ Brands
873 Route 45
Suite 101
New City, New York
10956

AFTER SALES SUPPORT

 USA 888-315-8407

 customerservice@chefman.com

MODEL: RJ14-12SS-P SERIES

Phone lines available Monday to Friday, 9am-5pm EST

1-YEAR LIMITED WARRANTY

CHEFMAN®

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