

展开尺寸: 360x185mm 正面

Item # 1006931913  
Model # 11A21100WRGBWH1

## USE AND CARE GUIDE

### Wireless Controlled A21 Smart Bulb

Questions, problems, missing parts? Before returning to the store, call Hubspace Customer Service  
8 a.m. - 7 p.m., EST, Monday - Friday, 9 a.m. - 6 p.m., EST, Saturday  
1-877-592-5233  
[HOMEDEPOT.COM/Hubspace](http://HOMEDEPOT.COM/Hubspace)

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THANK YOU  
*We appreciate the trust and confidence you have placed in EcoSmart through the purchase of this bulb. We strive to continually create quality products designed to enhance your home. Visit us online to see our full line of products available for your home improvement needs. Thank you for choosing EcoSmart!*

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### Safety Information

**WARNING:** Only use the control provided with or specified by these instructions to control this lamp. This lamp will not operate properly when connected to a standard (incandescent) dimmer or dimming control.

**WARNING:** Not for use in totally enclosed fixtures.

**WARNING:** For indoor use only. Do not use where directly exposed to water.

**WARNING:** This device is not intended for use with emergency exits.

**CAUTION:** Risk of Shock-Turn off power before inspection, installation, or removal. Do not open. There are no user serviceable parts inside.

### Wireless Protocol

The Wi-Fi CERTIFIED™ Logo is a certification mark of Wi-Fi Alliance®.

The Bluetooth word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by The Home Depot is under license. Other trademarks and trade names are those of their respective owners. Apple and the Apple logos are trademarks of Apple, Inc., registered in the U.S., and other countries. App Store is a service mark of Apple Inc. Google, Google Play and the Google Play logo are trademarks of Google LLC.

### Warranty

#### FIVE-YEAR LIMITED WARRANTY

Limited Warranty: Guaranteed to last 5 years based on 3 hours use per day, 7 days per week. If this bulb does not last 5 years after date of purchase (based on 3 hours per day / 7 days per week) due to a defect in materials or workmanship, please bring the defective bulb and a receipt indicating proof of purchase to any Home Depot store. The Home Depot will provide a replacement or, at our discretion, a store credit for the value of the original purchase price. This warranty will be voided for misuse of product per the caution statement. Some states do not allow the exclusion of limitation or consequential damages, so the above exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state and province to province. Please see a store for more details.

### FCC Regulation

**Supplier's Declaration of Conformity**  
47 CFR § 2.1077 Compliance Information  
Unique Identifier: 11A21100WRGBWH1(1006931913)

**Responsible Party**  
Leederson America, Inc.  
300 Technology Court SE Suite 100, Smyrna, GA 30082  
1-678-293-8382

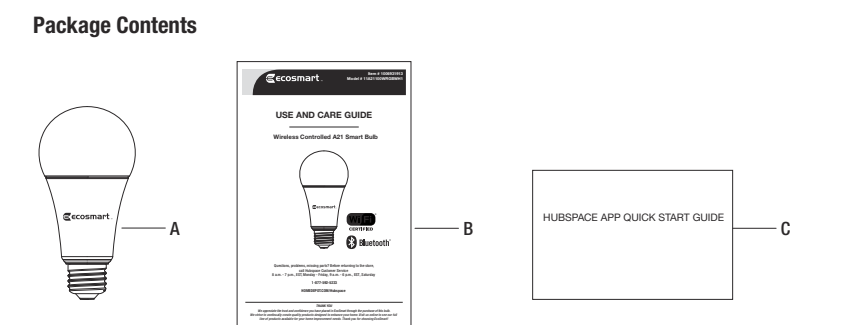
**Contains FCC ID: 2AB2Q-MLA02302**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This equipment, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. Any changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: reorient or relocate the receiving antenna; increase the separation between the equipment and receiver; connect the equipment into an outlet on a circuit different from that to which the receiver is connected; consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body.

### Pre-Installation



Part	Description	Quantity
A	A21 LED Bulb	1
B	User Guide	1
C	Quick Start Guide	1

### Bulb Specification

Model	Input Volts (AC)	Input Frequency (Hz)	Input Watts (W)	Lumens (LM)	Efficacy (LM/W)	CRI
11A21100WRGBWH1	120	60	12.2	1600	131	90

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### Operation

- Download the Hubspace™ app from the App Store or the Google Play Store.
- Create an account to sign in or login if you already have an account.
- Tap '+' button in the upper right corner to add your bulb.

**NOTE:** Bluetooth access is required for device setup.

- Scan the QR code on the bulb or Quick Start Guide.

**NOTE:**

- If the QR code cannot be scanned, you can enter the code manually. Tap Enter Code and follow the instructions.
- If you are unable to access the QR code, on the Scan Device screen, tap the Search button in the lower right corner and follow the instructions.

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### Operation (continued)

- Connect your bulb to power and follow the instructions on app screen.
 

**NOTE:**

  - This Hubspace bulb requires a 2.4GHz Wi-Fi network, which most routers provide.
  - The Hubspace app will only show Wi-Fi networks compatible with this bulb.
  - If you do not see your Wifi network name when you attempt to connect your device, please check your router settings or move your product closer to your Wi-Fi router.

- Control your lighting on the Hubspace app.
  - Dimming Control.
  - Color Changing: Select from a shade of white or full color spectrum.
  - Schedule Creating: Pre-schedule specific times when a connected bulb will turn off or turn on.
  - Grouping Control: Turn off or turn on multiple bulbs at the same time.

- Set up your Voice Assistant
 

You can connect your smart bulb to Google Home and Alexa from the Hubspace app. Or, you can sign in to Alexa app or Google Home and connect to your Hubspace devices from there.

### Troubleshooting Guide

Problem	Solution
My Hubspace device is not connecting to Wi-Fi.	Make sure your device is connected to a power source. Your internet connection or Wi-Fi network may be down.
My device cannot find any Wi-Fi networks.	Make sure you have a 2.4GHz capable Wi-Fi network within range of the device you are trying to add.
My device is in a location that does not have Wi-Fi. Can I still use it with the Hubspace app?	Yes. Use the app on a phone with an internet connection like LTE. The phone must be within Bluetooth range of your Hubspace device.
I cannot find the QR code.	It is on the bulb housing. A copy of the QR code is also included in your device's documentation.
The QR code has become damaged. How do I add the device?	Under the QR code are numbers. You can enter those in manually instead of scanning the code.
I lost my QR code. How do I add a device?	Make sure the device is connected to power. In the Hubspace app, tap +, then Add Device. On the Scan Device screen, tap the Search button in the lower right corner. Follow the instructions on-screen.
A device is on another account. How do I transfer it?	Scan the QR code and it will transfer to your account.
My device is offline for long periods of time.	Make sure your Wi-Fi signal strength is sufficient. You may need to move your router, use mesh Wi-Fi, or Wi-Fi extenders.
The device is on and I scanned the QR code, but the app cannot connect to it.	Turn off Bluetooth on your phone and turn it back on. Then, scan the QR code. If the problem persists, turn your phone off and on, then try again.
Can I scan the same QR code to add multiple products?	No. Each product has a unique QR code.



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Retain this manual for future use.