

KICKASS



**12V FHD OUTDOOR CINEMA
SMART PROJECTOR**

OWNER'S MANUAL

KAODCP-SMART

V1.4

SAFETY INFORMATION

WARNINGS

- Only use the supplied 12V DC power cable (DC 5525 to cigarette adapter).
- When using an AC source, ensure you have a suitable AC-to-DC adapter rated at 12V / 6A (minimum) with a 5525 plug.
- Never connect the projector directly to 240V AC without the correct adapter. Doing so can damage the projector.
- Do not mount the projector on a ceiling without a proper mounting bracket. Incorrect mounting may result in irreversible damage or personal injury.
- Do not cover the ventilation openings or operate the projector in enclosed or poorly ventilated spaces. Inadequate ventilation can cause overheating, leading to fire hazards.
- Keep the projector away from open flames, heaters, and stoves.
- Never look directly into the projector lens while it is operating, as intense light may cause eye injury.
- Do not allow children to operate the projector unsupervised.
- Disconnect the power supply immediately if you notice smoke, strange odors, or unusual noises during operation.
- Always power down the projector properly before disconnecting from the power source.

SAFETY NOTES

- Place the projector on a stable, flat surface or securely mount it on a tripod to prevent tipping or falling.
- Operate the projector only when the ambient temperature is between 0°C and 35°C. Use outside this range may cause it to malfunction.
- Avoid operating the projector in dusty, wet, moist, or smoky environments.
- Maintain at least 10cm of clearance around all ventilation areas for adequate airflow.
- Keep the projector away from water, rain, or excessive moisture.
- Avoid direct sunlight or extreme temperatures during use or storage.
- Always store the projector in its water-resistant carry case when not in use.
- Disconnect the power supply before cleaning or performing maintenance.
- Clean the lens only with the supplied microfibre cloth.
- Do not use harsh chemicals or spray liquids directly onto the projector.
- Allow the projector to cool completely before packing it away.
- Inspect all power and data cables regularly for signs of wear or damage and replace if necessary.
- Keep power and data cables neatly routed to avoid tripping hazards.

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SPECIFICATIONS

PROJECTION SYSTEM	LED lamp with LCD display technology
LED LAMP LIFE	50,000 hours
BRIGHTNESS	500 ANSI lumens
RESOLUTION	1920 x 1080p
CONTRAST RATIO	8000/1
PROJECTION SIZE	40 to 200 inches
OPERATING SYSTEM	Android 12 smart
FOCUS ADJUSTMENT	Auto or manual
KEystone CORRECTION	Auto or manual
MIRRORING	Supported on both iOS and Android devices
WIRELESS CONNECTIVITY	Wi-Fi 6 (dual-band), 2.4GHz and 5GHz
BUILT IN SPEAKER	5W
RAM (RANDOM ACCESS MEMORY)	1GB
ROM (READ ONLY MEMORY)	8GB
BLUETOOTH	V 5.4
POWER INPUT VOLTAGE	12V
STARTING CURRENT MINIMUM REQUIREMENT	6A
RATED POWER CONSUMPTION	63W / 4.9A
STANDBY POWER CONSUMPTION	0.5W / .003A
IMAGE FORMAT	BMP/JPG/PNG/JPEG/GIF/TIF
VIDEO FORMAT	3GP/F4V/M2TS/TP/MTS/TRP/M4V/ASF RM/RMVB/TS/MP4/MKV/FLV/AVI/MPG WMV/VOB/DAT/DIVX/MOV
AUDIO FORMAT	MP3/WAV/WMA/MKA/FLAC/OGG TIFF/M4A/AMR/MID
DOCUMENT FORMAT	DOC/DOCX/PDF/TXT
PORTS AND CONNECTIVITY	1 x HDMI 1.4, 1 x USB-2.0, 1 x Audio Out
OPERATING NOISE LEVEL	≤32dB
CERTIFICATION	EN 61000, AS/NZS 62368, AS/NZS 4268
DIMENSIONS	170 x 190 x 169 mm (LWH)
WEIGHT	1.5kg

INCLUDED COMPONENTS



SMART PROJECTOR



REMOTE CONTROLLER



WATER-RESISTANT CARRY BAG



NON-SLIP SILICONE MAT



DC 5525 CABLE WITH CIGARETTE PLUG END



MICROFIBRE CLOTH

PRODUCT FEATURES

- KickAss non-slip silicone mat provides a stable and secure surface.
- Supports DC input via 5525 to connect to a cigarette lighter socket or an AC power adapter.
- Automatic focus and automatic keystone correction on power-up.
- Allows manual focus adjustment using the remote control.
- Supports digital zoom adjustment from 50% to 100%.
- Offers both automatic and manual keystone correction, including a reset option.
- Supports multiple projection modes: front desktop, rear desktop, front ceiling, and rear ceiling.
- Equipped with automatic obstacle avoidance and automatic screen fit functions for optimal image alignment.
- Compatible with tripod mounting, free-standing setup, and hanging installation.
- Includes a multifunctional remote control for convenient operation.
- Enables Bluetooth pairing with external audio or input devices.
- Provides system update capability via online connection or USB local update.
- Supports input source selection between HDMI and USB.
- Includes power settings for standby default or direct-on operation.
- Features a programmable shutdown timer with multiple interval options.
- Allows audio output selection between built-in speakers, Bluetooth device, and HDMI ARC.
- Comes pre-installed with Netflix and YouTube.
- Supports additional easy-access downloadable apps such as Prime Video, Disney Plus, Spotify, and YouTube Kids.
- Features a built-in app store with category browsing and type search bar.
- Includes application management tools for clearing cache or uninstalling downloaded apps.
- Supports a file manager compatible with video, image, audio, and office file formats.
- Offers multiple picture modes: Standard, Film, Dynamic, Soft, Game, and Customised.
- Includes color temperature options: Warm, Cool, Natural, and Customised.
- Supports mouse mode activation via long press on the remote control.
- Allows wireless casting from mobile devices and supports USB-C to HDMI mirroring.

PRODUCT OVERVIEW



1. Lens
2. Camera
3. IR Receiver (Remote)
4. Gimbal Stand
5. 3.5mm Port (Audio Output)
6. USB Port
7. IR Receiver (Remote)

8. HDMI Port
9. Speaker
10. Power Input (DC5525 Socket)
11. Air Outlet
12. Air Inlet
13. Air Inlet
14. Power Button with Power Indicator



1	Power	Turns the projector on or off.
2	Arrow Keys	Navigate through menus or settings.
3	Home	Returns to the main home screen.
4	Back	Goes back to the previous screen or menu.
5	Volume Up	Increases volume.
6	Volume Down	Decreases volume.
7	Source	Opens input source selection (HDMI, USB, or off).
8	OK	Confirms a selection or setting.
9	Options /Menu	Opens a context-specific menu that is available only in USB stick file viewing (picture or video) and certain settings.
10	Mute	Silences all sound.
11	Focus In	Adjust focus inward.
12	Focus Out	Adjusts focus outward.
13	Screen Flip	Rotates or flips the projected image orientation.

PRODUCT INSTALLATION

There are three ways to use the projector. You can either place it standing on a stable surface, mount it on KickAss Tripod (or any tripod with threaded mount), or mount it on a ceiling.

FREE-STANDING ON A STABLE SURFACE

1. Place the projector on a stable, level surface such as a table.
2. Position the projector so the lens faces the projection surface directly.
3. Adjust the projection angle by tilting the projector body based.



USING THE PROJECTOR WITH A TRIPOD

1. Set up a compatible tripod (such as the KickAss Tripod) and ensure that it is placed on a flat, stable surface.
2. Securely screw the tripod mounting plate into the threaded base of the projector.
3. Lock the projector onto the tripod head and tighten any adjustment knobs.
4. Adjust the height of the tripod and the projection angle by tilting the projector body based on your preference.



USING THE PROJECTOR AS A CEILING-MOUNTED UNIT

1. Purchase a compatible ceiling mount.
 - a) Ensure the mount can support the weight of the projector, 1.5kg.
 - b) Select a mount with 1/4" mounting thread / stud.
2. Select the desired location to install the ceiling mount based on the distances in **Table 1.1**.
3. Install your selected ceiling mount as per its instruction manual.
4. Place the projector in an inverted position and attach to the ceiling mount using via the 1/4" thread.
5. Adjust the projection angle by tilting the projector body.



Note: when using ceiling mode, you will have to change the orientation of the screen by pressing the Screen Flip button on the remote control.

The projection size output based on the distance of the projector to the screen.

PICTURE SIZE (INCH)	PROJECTION DISTANCE
50 inches	1.38 metres
80 inches	2.28 metres
100 inches	2.70 metres
120 inches	3.20 metres
ASPECT RATIO	16:9

TABLE 1.1

Once the projector is positioned to your preferred setup, connect it to your chosen power source:



12V DC - connect the DC 5525 end of the provided cable to the projector's power input socket, and insert the cigarette adapter into a reliable DC socket.



240V AC – connect the KickAss AC adapter (KAODCP-SMART-AC-DCADAPT) to the DC 5525 power input socket, and plug the AC end into a reliable 240V outlet. ***Sold Separately***

PRODUCT CONFIGURATION

Note: For first use, always configure the projector before operating and using.

1. Take the remote control from the projector box and insert the two provided AAA batteries.
2. Connect the projector to a power source. It will automatically turn on.
3. If it does not power on automatically, press the POWER button on the projector or use the remote control.
4. Power indicator status:
 - No light: Not connected to a power source
 - Red light: Connected to power but turned off
 - Blue light: Projector is powered on
5. When powered on, a loading screen with the KickAss and Outback Proof Gear logos will appear, followed by the home screen.
6. Wait for the projector to complete its auto focus and auto keystone correction. Do not press any buttons and do not block the projection during this process. Once automatic setup is complete, the projector will return to the home screen.

The projector's auto-focus is set to activate automatically the first time it is powered on. If the auto-focus does not activate, use the FOCUS IN/OUT buttons on the remote control to adjust the image clarity manually.




FOCUS



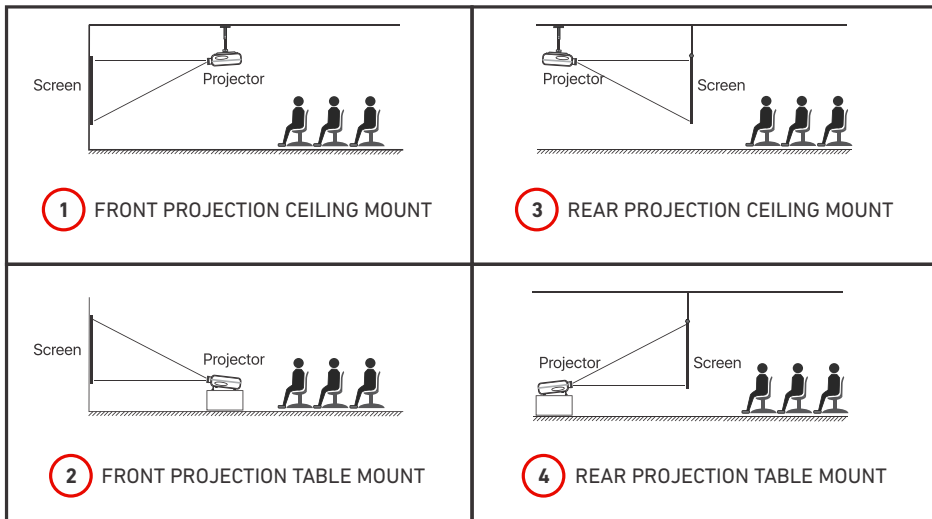
BEFORE FOCUS



AFTER FOCUS

7. Use the remote control's SCREEN FLIP button  to adjust the screen based on your setup. Pressing the button will cycle through the following projection setup:

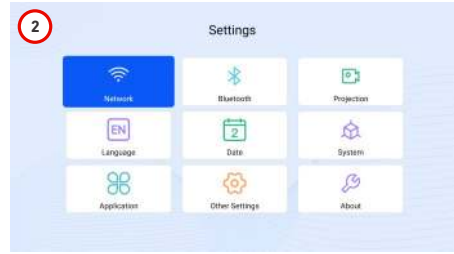
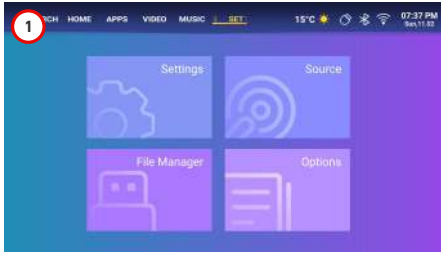
Standard (for #1) > Flipped (for #2) > Upside-Down (for #3) > Flipped Upside Down (for #4)







8. Use the remote control's arrow keys to navigate to Settings from the top menu bar.



WIFI SETTINGS




1. Open the Settings menu by selecting the gear icon on the home screen.
2. Navigate to Network > Wi-Fi Setting.
3. Toggle the Wi-Fi switch to On using the OK button  on the remote control.
4. A list of available Wi-Fi networks will appear. Select your preferred network.
5. When prompted, an on-screen keyboard will appear. Use the remote's arrow buttons  to enter your network password.
6. To save the password, choose one of the following options:
 - a. Select Finish at the bottom right of the on-screen keyboard, or
 - b. Press the BACK button  on the remote and then press OK.
7. Once connected, press BACK  again to return to the Settings menu.

BLUETOOTH SETTINGS



1. From the Settings menu, select Bluetooth.
2. Toggle the switch next to the Bluetooth option to turn it on.
3. The projector will automatically begin scanning for available devices. Locate your device under the Available Equipment list.

Note: If the projector did not automatically start to scan for devices, you can do it manually by selecting Scan for devices and wait for your device to be recognised under the Available Equipment section.

4. Select your device and choose Pair to connect.
5. Press BACK  to return to the Settings menu.

PROJECTION SETTINGS

From the Settings menu, select **Projection**.

Under Screen Focus:

- **Power On Auto Focus** – Enabled by default. When active, the projector automatically performs focus adjustment each time it powers on. To disable this feature, press OK on the remote control.

Power On Auto Focus



Note: Disabling this feature only takes effect if Power On Keystone Correction is also turned off. If Power On Keystone Correction remains enabled, auto focus will still activate at startup.

- **Displacement Auto Focus** – Enabled by default. When active, the projector automatically adjusts the focus whenever it detects movement or a change in projection position. To disable this feature, press OK on the remote control.

Displacement Auto Focus



Note: Disabling this feature only takes effect if Displacement Keystone Correction is also turned off. If Displacement Keystone Correction remains enabled, auto focus will still activate at displacement.

- **Auto Focus** – Select this option to trigger the automatic focus process.

Auto Focus



- **Manual Focus** – Select this option to open the focus adjustment overlay. Use the UP and DOWN arrow keys on the remote control to fine-tune the focus manually.




Manual Focus



DIGITAL ZOOM

This setting is available only when **Automatic Obstacle Avoidance** and **Automatic Screen Fit** are both disabled. Selecting this option will open the **Screen Zoom** adjustment interface.



- **UP / DOWN buttons**  : Zoom the screen in or out (maximum 100%, minimum 50%).
- **MENU button**  : Reset the zoom setting to default.
- **BACK button**  : Save the current zoom level and return to the Projection settings menu.

UNDER KEYSTONE CORRECTION:

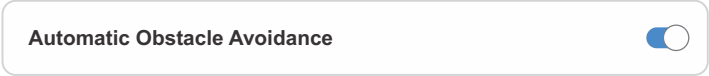
- **Power On Auto Keystone Correction** – Enabled by default. When active, the projector automatically corrects the keystone distortion each time it powers on. To disable, press OK on the remote control.



- **Displacement Auto Keystone Correction** – Enabled by default. When active, the projector automatically corrects keystone distortion whenever movement or a change in projection position is detected. To disable, press OK on the remote control.



- **Automatic Obstacle Avoidance** – When enabled, the projector automatically shifts the projection to a flat surface when an obstacle is detected. Press OK on the remote control to enable or disable this feature.



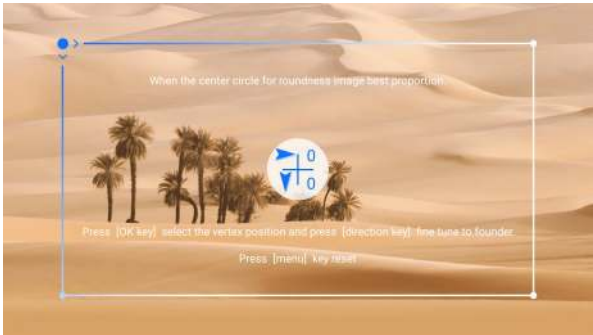
- **Automatic Screen Fit** – Recommended when using a projector screen. When enabled, the projector automatically detects the screen borders and adjusts the display to fit within them.



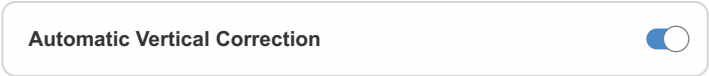
- **Automatic Keystone Correction** – Select this option to manually trigger both auto focus and automatic keystone correction.



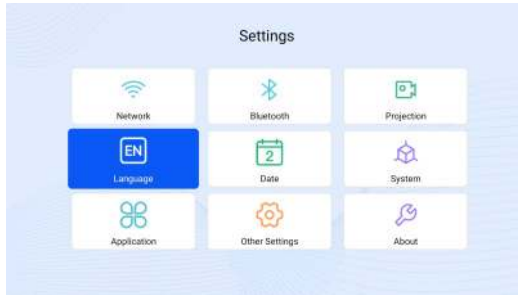
- **Manual Keystone Correction** – Select this option to adjust the keystone manually.



- **Arrow keys** : Adjust the selected corner inward or outward.
- **OK button** : Move to the next corner in sequence (top left > top right > bottom right > bottom left).
- **BACK button** : Save the adjustment and return to the Projection settings menu.
- **Automatic Vertical Correction** – Enabled by default. When active, the projector automatically corrects vertical alignment when a tilt or level change is detected.

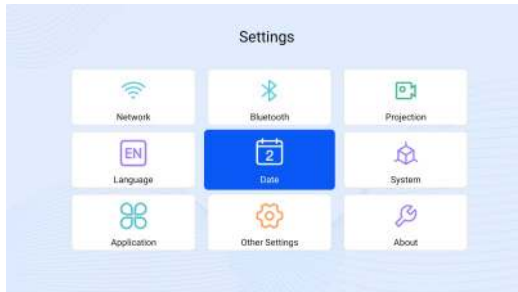


LANGUAGE AND KEYBOARD SETTING



1. From the Settings Menu, select Language.
2. Select your preferred language and press OK.
3. Select Keyboard, by pressing OK or arrow keys LEFT and RIGHT. Toggle between two options of Gboard (Google Keyboard) and Keyboard.
4. Press back to go back to the Settings Menu.

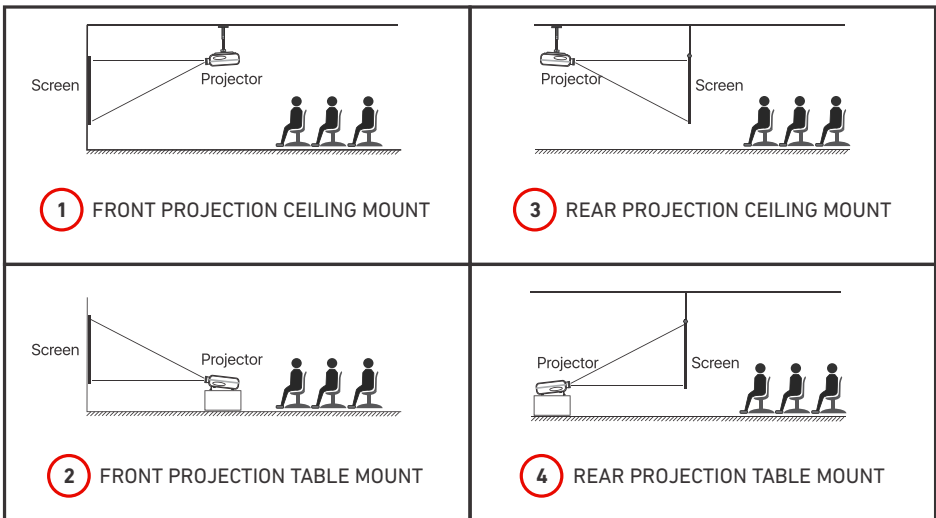
DATE AND TIME SETTING



1. From the Settings menu, select Date, then choose Time Zone.
2. Select the time zone for your current location and press OK to save.
3. By default, Auto Setting is enabled, and manual input options are unavailable. When this setting is active, the date and time will automatically update once the projector is connected to the internet.
4. To set the date and time manually, turn off the Auto Setting option by selecting it and pressing OK on the remote control.
5. Select Date Set, then use the remote's arrow keys to choose the month, day, and year. Press OK to save.
6. Select Time Set, then use the arrow keys to set the hour, minute, and AM/PM. Press OK to save.
7. Press BACK to return to the Settings menu.

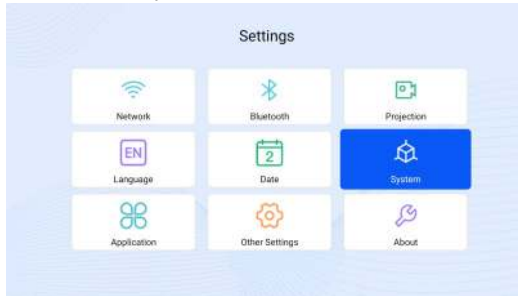
UNDER PROJECTION MODE:

1. **Front Desktop (front projection table)** – Use when the projector and screen are positioned in front of the viewer.
2. **Rear Desktop (rear projection table)** – Use when the projector is positioned behind a rear-projection screen.
3. **Front Ceiling Mount (front projection ceiling)** – Use when the projector is ceiling-mounted and projects onto a front-facing screen.
4. **Rear Ceiling Mount (rear projection ceiling)** – Use when the projector is ceiling-mounted behind a rear-projection screen.



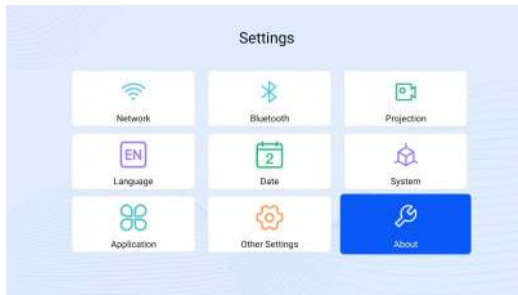
SYSTEM

From the Settings menu, select System.



- To update your projector to the latest version, select **System Upgrade**. The screen will indicate whether your system is up to date or requires an update. You can choose one of the following options:
 - **Online Update** – The projector will search the internet for available updates and automatically install them.
 - **Local Update** – Copy the update file to a **USB stick** and insert it into the USB port at the back of the projector. Select this option to allow the projector to detect the file and perform the update.
- To restore the projector to its factory settings, select **Reset**.
- Press the **BACK** button to return to the **Settings** menu.

SYSTEM INFORMATION

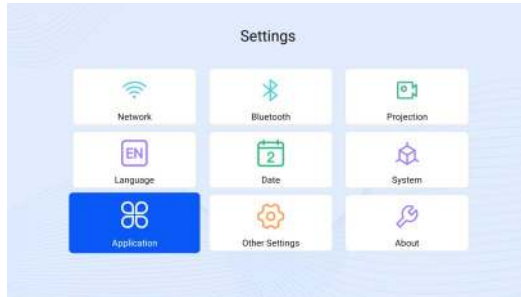


This section displays keys details and specifications of the projector, including:

- System version
- System identification
- Android version
- Memory information
- Available space / total storage space
- Wi-Fi MAC address
- Bluetooth MAC address

APPLICATION

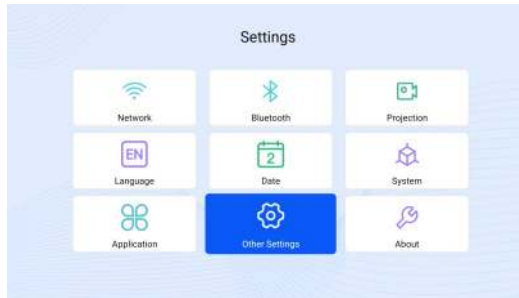
This section displays the list of applications installed on the projector.



Notes:

- Pre-installed applications do not appear in this list. (YouTube, Netflix, etc.)
- Only downloaded applications are shown.
- To manage an application, select it and choose one of the following options:
 - Clear Cache – Removes temporary files to free up space.
 - Uninstall – Deletes the selected application from the projector.

OTHER SETTINGS



- **Input Source Option** – Manually select the display source for the projector:
 - Off – Displays the projector’s built-in system interface.
 - HDMI – Displays content from a device connected via the HDMI port.
 - USB – Displays files from a connected USB stick. Select the desired photo, video, or audio file to view or play.
Note: this can also be accessed by using the remote control’s INPUT SOURCE button.
- **Power Source Option** – Set to standby by default.
- **Scheduled Shutdown** – A timer function that automatically powers off the projector after a selected duration, ranging from 10 minutes to 120 minutes.
- **Screen Saver Wait Time** – Sets the delay time before the screen saver activates while on standby. Available options: 1 minute, 5 minutes, 10 minutes, or never.
- **Audio Output Device** – Select the preferred audio output source. Options include Auto, Speaker, and HDMI ARC.Input Source Option.

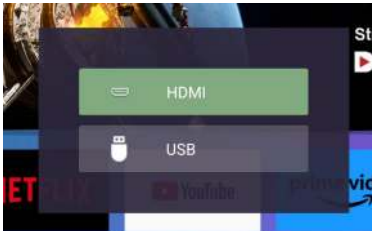
USING THE SMART PROJECTOR

The smart projector can be used in four ways: as a secondary screen for another device via HDMI, as a file viewer for videos, photos, or music from a USB stick, as a stand-alone Android device for watching videos and browsing content through installed applications or as a screen-mirror from your Android or iOS device.

Before setting up or operating the projector, ensure the following:

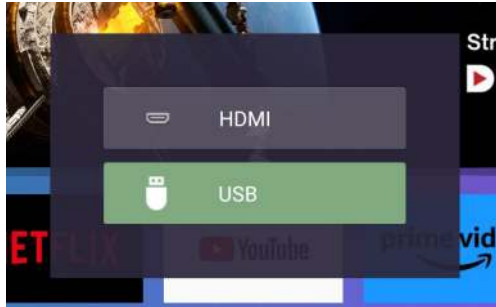
- The projector is placed on a stable, flat surface and aimed at a projection screen or flat wall.
- There are no obstructions between the projector lens and the projection surface.
- The projector is connected to a reliable power source (AC or DC).
- The remote control has functioning batteries installed.






VIA HDMI (AS SECONDARY SCREEN)



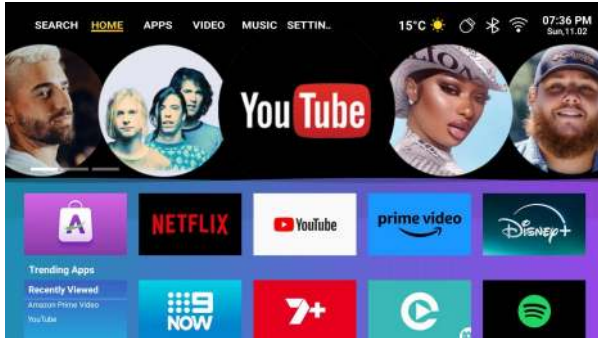
1. Make sure both the projector and your external device (e.g. laptop, desktop computer, or gaming console) are powered off before connecting.
Note: The projector supports HDMI input up to 4K resolution, but it will be downscaled to 1080p output.
2. Connect one end of a standard HDMI cable to the HDMI port on the projector, and the other end to the HDMI output port of your external device.
3. Turn on both the projector and the connected device.
4. On the remote control, press the INPUT button [logo] and select HDMI as the input source.
5. The image from your external device should now appear on the projection screen.
6. On your external device, set the Display Mode to Duplicate (Mirror) or Extend (Secondary Screen), depending on your preference.
7. Adjust the resolution and refresh rate on your device for the best display performance.
8. Optimise the projection focus:
 - Manual Focus: Use the remote control and press the FOCUS + or – button [logo].
 - Auto Focus: Go to Settings > Projection > Auto Focus.
9. If the projection appears distorted, go to Settings > Projection > Auto Keystone Correction or Manual Keystone Correction.
10. By default, audio output will play from your external device. If you prefer sound to play through the projector, manually select the projector as the audio output device on your connected device.
11. When finished, switch the Input Source back to OFF to return to the projector's home system.
12. Safely unplug the HDMI cable from both the projector and the connected device.

VIA USB STICK (AS FILE VIEWER)



1. Insert a USB stick into the USB port located at the back of the projector. A USB icon  will appear on the notification bar at the top of the screen.
2. On the remote control, press the INPUT button  and select USB as the input source.
3. The File Manager will open automatically. Select External Storage, then browse to the photo, video, or audio file you wish to play.
Note: For supported file formats, refer to the Specifications Table on page 4.
4. To adjust picture quality, press the MENU button , select Picture Mode, and choose from Standard, Film, Dynamic, Soft, Game, or Customised. Press BACK  to return.
[image]
5. To change the colour tone, select Colour Temperature Mode and choose from Warm, Cool, Natural, or Customised. Press the MENU button  to save and exit.
[image]
6. By default, audio will play through the projector's built-in speakers.
To use a Bluetooth speaker, connect it first, then go to Settings > Other Settings > Audio Input Source, and select Bluetooth.
7. After use, safely remove the USB stick from the projector.

USING THE PROJECTOR AS A STAND-ALONE DEVICE



The smart projector can operate independently using its built-in Android system and pre-installed applications, without any external device.

Note: Ensure the projector is connected to a stable Wi-Fi network before using any applications.

1. From the Home Screen, navigate to your preferred app.
 - The projector comes with YouTube and Netflix pre-installed.
 - When selecting an app that is not pre-installed, you will be prompted to install it. Select Install and wait for the download and installation process to complete, then choose Open.
 - Some apps may require login credentials. Enter your username/email and password using the on-screen keyboard.
2. To install an app that is not displayed on the Home Screen, you can browse by category.
 - a. From the Home Screen, navigate to the Apps Tab.



b. Browse through the available categories:

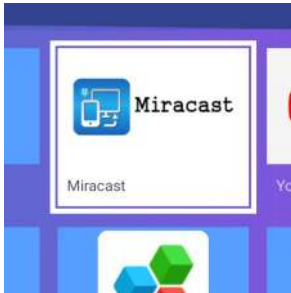
- Videos
 - News
 - Music
 - Sports
 - Lifestyle
- c. Select the app you want to install, choose Install, and wait for installation to complete. Once finished, select Open.
3. You can also search for a particular app using the built-in App Store:
 - a. From the Home Screen, select App Store.
 - b. On the sidebar, select the Search icon at the top.
 - c. Use the on-screen keyboard to enter the name of the app you want to find.
 - d. Select the desired app from the search results and follow the on-screen prompts to install it.
 - e. Once installed, select Open. You can also access the app later under the Apps Tab.
 4. To clear cache or uninstall an app:

Go to Settings Tab > Settings > Application, select the app, then choose the desired action (clear cache or uninstall).



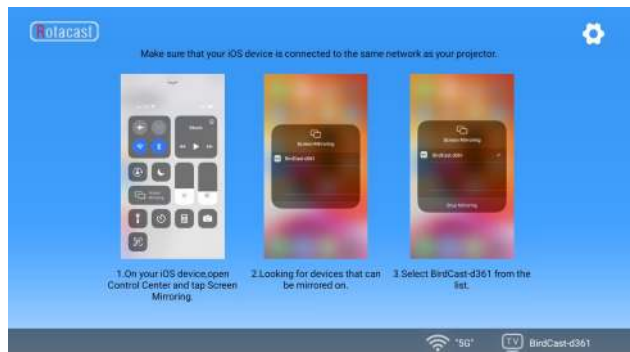
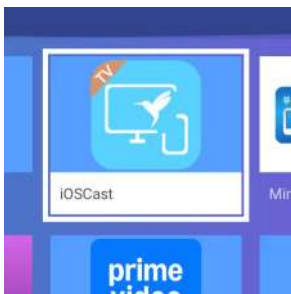
VIA SCREEN-MIRRORING (AS DUPLICATE OF YOUR DEVICE)

FOR ANDROID ANDROID



1. From the home screen, go to Apps tab.
2. Using the arrow keys, select the app Miracast.
3. Follow the instructions on the screen until the mirroring is successful.
4. After using, simply press the BACK button from the remote control. This will bring you back to the list of apps.

FOR APPLE DEVICES



1. From the home screen, go to Apps tab.
2. Using the arrow keys, select the app iOSCast (for Apple devices).
3. Follow the instructions on the screen until the mirroring is successful.
4. After using, simply press the BACK button from the remote control. This will bring you back to the list of apps.

TROUBLESHOOTING

Projector does not power on	<ul style="list-style-type: none">• Ensure the cable (for DC) or power adapter (for AC) is securely connected to both the projector and power source.• Verify the power outlet is functioning correctly.• Try an alternative power source or adapter if available.• Check the condition of the cable for any visible damage such as frayed wires or loose fittings, as this may prevent proper charging. If any damage is found, try using a different cable.
No sound from built-in speakers	<ul style="list-style-type: none">• Increase the volume level using the remote control.• Confirm that neither the projector nor the source device is muted.• If using Bluetooth audio, ensure the correct device is paired and connected.
Bluetooth connection fails	<ul style="list-style-type: none">• Enable Bluetooth on both devices.• Move the projector and Bluetooth device closer together.• Delete and re-pair the device if previously connected.• Restart both devices and attempt reconnection.
Wi-Fi connection unstable or not working	<ul style="list-style-type: none">• Ensure the projector is within Wi-Fi range.• Confirm the correct network password is entered.• Restart the router and projector.• Forget the network and reconnect if issues persist.
Screen mirroring unsuccessful	<ul style="list-style-type: none">• Ensure both devices are connected to the same Wi-Fi network.• Restart the projector and the mobile device.• Reopen Miracast (Android) or iOScast (Apple) and retry, following the steps showing on the projector screen.
The projection appears blurry	<ul style="list-style-type: none">• Adjust the FOCUS using the focus buttons on the remote control.• Ensure the projector is positioned at an optimal distance from the screen.• Clean the lens with a soft, dry cloth.• For future convenience, keep the Power On Auto Focus featureswitched on from the Projection Settings.

The projection appears dim	<ul style="list-style-type: none"> • Clean the lens and ensure vents are not obstructed. • Use in a darker environment for optimal visibility.
Remote control unresponsive	<ul style="list-style-type: none"> • Replace remote batteries with new ones. • Ensure the sensor of the remote control is not obstructed.
USB stick not detected	<ul style="list-style-type: none"> • Ensure the USB stick is not corrupted and is properly working. Try to plug on a computer or a laptop to check. • Make sure the USB stick is formatted to FAT32 or exFAT. NTFS USB sticks will not be recognised by the projector.
HDMI input not working	<ul style="list-style-type: none"> • Confirm the HDMI cable is securely plugged in to both your device and your projector. • Confirm that the source of the plugged device is set to HDMI output. • Check the HDMI cable for frays or damage. Replace if needed.
Projector becomes too hot	<ul style="list-style-type: none"> • Ensure ventilation openings are clear and unobstructed. • Operate the projector in a well-ventilated environment. • Allow the unit to cool before reuse.
Projector shuts down unexpectedly	<ul style="list-style-type: none"> • Check for signs of unstable power supply, especially for DC setup. • Verify that the correct input voltage is being used. • Check for signs of overheating. If the projector is too hot, please let it cool down for 5 minutes before using again.
Applications not responding or freezing	<ul style="list-style-type: none"> • Check the internet connection for signal interruption or router problems. • Restart the projector and reopen the app.
Unable to install or update apps	<ul style="list-style-type: none"> • Ensure that there is a sufficient internal storage space. Go to Settings > About, then check the available space. If it is below 500mb, please uninstall any apps you are not using. • The Wi-Fi might not be stable enough to download or update an app. If so, please connect to a stable Wi-Fi network.

Auto Focus or Keystone Correction not functioning	<ul style="list-style-type: none">• Make sure that in the settings, the Power On Auto Focus and Power On Auto Keystone is switched on.• Ensure there are no obstructions near the lens or sensors.• Restart the projector.• Adjust focus and keystone manually if necessary.
Projector unresponsive to all commands	<ul style="list-style-type: none">• Disconnect the power supply for 30 seconds, reconnect, then turn on again.• Check for available firmware updates. Go to Settings > System. This should show if the projector is up to date. If not, select System Upgrade > Online Upgrade and wait for the update to finish.• Perform a factory reset if the issue persists.

WARRANTY & SUPPORT INFORMATION

KickAss Limited Warranty

Your KickAss product is backed by our limited warranty against defects in materials and workmanship for the applicable warranty period. Warranty periods vary by product - please check the product page or the KickAss Warranty Index for details.

If a fault covered by warranty occurs, KickAss will, at its discretion:

- Repair the product, or
- Replace the product with the same or equivalent model, or
- Provide another suitable remedy in line with Australian Consumer Law (ACL).

Warranty claims may be declined if the issue is caused by:

- Normal wear and tear.
- Improper use, faulty installation, or lack of maintenance.
- Modifications, tampering, or unauthorised repairs.
- Accidents, damage in transit (customer organised), or environmental causes.
- Consumable items, unless defective in materials or workmanship.
- Damage caused by external events such as severe weather (including storms, lightning, hail, or flooding), fire, impact, explosions, vandalism, or theft.

Making a Warranty Claim

1. Visit our Support Portal: supportportal.kickassproducts.com.au
2. Locate your product via the Products & Troubleshooting section.
3. Submit a claim through the product form and follow the guidance from our Customer Service Team.

All warranty claims must include a completed product form, proof of purchase, and clear evidence of the defect or fault. Incomplete submissions or missing information may cause delays in processing and could result in your claim being declined.

Costs from third-party inspections or repairs are not covered unless approved in writing by KickAss.

Your Rights Under ACL

This warranty is provided in addition to your rights under the Australian Consumer Law. You may be entitled to a replacement or refund for major failures, and to compensation for other reasonably foreseeable loss or damage.

Need Help?

Product Support: support@kickassproducts.com.au

Warranty Claims: warranty@kickassproducts.com.au

Customer Support Portal: supportportal.kickassproducts.com.au

KICKASS

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