

motorola nursery

AUDIO BABY MONITOR



User Guide

For: PIP15
PIP15-2 MULTI
PIP15-3 MULTI
PIP15-4 MULTI

Important Notes:

- Charge both parent unit and baby units for 16 hours before initial use.

Safety instructions



Strangulation Hazard. Children have STRANGLED in cords. Keep this cord out of the reach of children (more than 1 metre away). Never use extension cords with AC Adapters. Only use the AC Adapters provided.



Baby monitor setup and use:

- Determine a location for the baby unit that will allow you to hear your baby in his/her cot.
- Place the baby unit on a flat surface, such as a dresser, bureau, or shelf.
- NEVER place the baby unit or cords within the cot.

WARNING

This audio baby monitor is compliant with all relevant standards regarding electromagnetic fields and is, when handled as described in the User Guide, safe to use. Therefore, always read the instructions in this User Guide carefully before using the device.

- Adult assembly is required. Keep small parts away from children when assembling.
- This product is not a toy. Do not allow children to play with it.
- This audio baby monitor is not a substitute for responsible adult supervision.
- Keep this User Guide for future reference.
- Keep the cords out of reach of children.
- Do not cover the audio baby monitor with a towel or blanket.
- Test this monitor and all its functions so that you are familiar with it prior to actual use.
- Do not use the audio baby monitor in damp areas or close to water.
- Do not install the audio baby monitor in extreme cold or heat, direct sunlight, or close to a heat source.
- Do not touch the plug contacts with sharp or metal objects.
- Connect the power adapters to easily accessible power outlet.

CAUTION

There is a risk of explosion if the battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

Welcome...

to your new Motorola PIP15 or PIP15 MULTI Baby Monitor!

- Secure, interference free reception and high-quality sound.
- Long range up to 1500 feet (450 meters) outdoors (line of sight).
- Portable baby units with around 10 hours of battery usage.
- Portable parent unit with around 9 hours of battery usage.
- Portable parent unit with LCD.
- Two-way talk back between baby and parent units.
- AAA rechargeable Ni-MH battery cells supplied for baby and parent units.
- Parent unit with mute function and sound detection indicator.
- Room temperature monitoring.
- Night light and lullabies controlled by the parent unit.

Need help?

If you have any problems setting up or using your PIP15 or PIP15 MULTI, please contact Customer Services at motorolanursery.com/support or +1-800-763-2207 (United States and Canada).

Alternatively, you may find the answer in the 'Help' section at the back of this guide.

This User Guide provides you with all the information you need to get the most from your audio baby monitor.

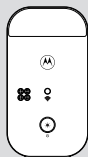
Read the instructions carefully, and be aware that this audio baby monitor is only intended as an aid. It is not a substitute for responsible and proper adult supervision.

Before you use the audio baby monitor, set up the parent and baby units. Follow the simple instructions in 'Getting started', on the next few pages.

Important

Only use the power adapters supplied.

Got everything?



Baby unit



Parent unit



USB Type C
cable x 2



USB-C power
socket x 2



Rechargeable Ni-MH
AAA battery cell x 4



Quick Start Guide

If you have purchased PIP15 MULTI or additional baby units, you will also have the following additional items:

- Baby unit(s)
- USB-C power socket(s) and USB Type C cable(s)
- Rechargeable Ni-MH AAA battery cell(s)

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1. Getting started

Location

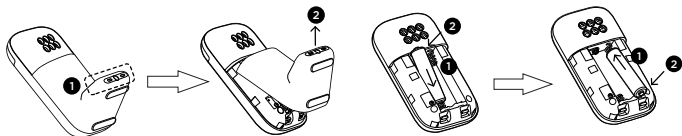
Important

Do not place your **PIP15** or **PIP15 MULTI** in the bathroom or other humid areas. Place your units within reach of the AC power outlet and wall socket. The socket-outlet should be installed near the equipment and should be easily accessible.

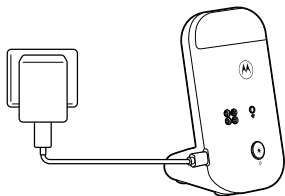
Installing batteries into the baby unit

Important

Warning! Use only the approved rechargeable Ni-MH battery cells (2 x AAA Ni-MH rechargeable batteries) supplied with your PIP15 or PIP15 MULTI.



1. Lift up the battery cover to remove it from the baby unit.
2. Insert the rechargeable Ni-MH battery cells supplied. Note the '+' and '-' markings beside the battery compartment and insert in the correct direction.
3. Place the battery cover back into place.
4. To install batteries into another baby unit, repeat the above steps.



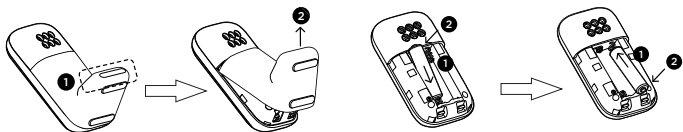
Connecting and charging the baby unit

1. Plug the supplied USB type-C cable into the USB-C power socket.
2. Plug the USB-C power socket cable into the power jack on the side of the parent unit and plug the other end into the wall socket.
3. Switch on the AC power (if your AC power outlet has a switch). The battery charging LED indicator will light up in red and turn dim when the batteries are fully charged.
4. To connect another baby unit, repeat the above steps.

Installing batteries into the parent unit

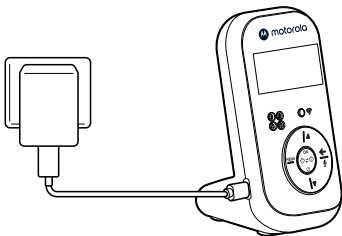
Important


Warning! Use only the approved rechargeable Ni-MH battery cells (2 x AAA Ni-MH rechargeable batteries) supplied with your PIP15 or PIP15 MULTI.




1. Lift up the battery cover to remove it from the parent unit.
2. Insert the rechargeable Ni-MH battery cells supplied. Note the '+' and '-' markings inside the battery compartment and insert in the correct direction.
3. Place the battery cover back into place.

Connecting and charging the parent unit



1. Plug the supplied USB type-C cable into the USB-C power socket.
2. Plug the USB-C power socket cable into the power jack on the side of the parent unit and plug the other end into the wall socket.
3. Switch on the AC power (if your AC power outlet has a switch). When the parent unit is fully charged,  will appear steadily on the screen display.

Battery low warning

- On the baby units, if the battery charging LED indicator flashes red when turning on the power button, it means the battery level is low and needs recharging.
- On the parent unit, if  flashes on the screen display when turning on the power button, it means the battery level is low and needs recharging.

Battery performance

When charging the batteries for the first time, charge for at least 16 hours continuously. After charging for the first time, subsequent charging time is about 8 to 10 hours a day. In normal conditions, fully charged batteries should give around 10 hours usage time for the baby unit and 9 hours usage time for the parent unit. For detailed information on battery performance, see Technical Specifications on page 20.

Note that new batteries do not reach their full capacity until they have been put to normal use for several days.

The charge capacity of the rechargeable batteries will reduce with time as it wears out, giving the parent and baby units less usage / standby time. Eventually they will need to be replaced.

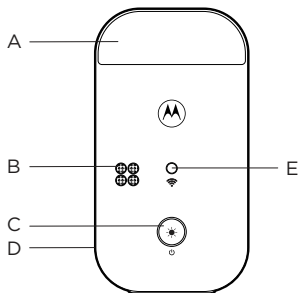
Batteries in the parent and baby units may become warm during charging. This is normal.

Your PIP15 or PIP15 MULTI is now ready for use.

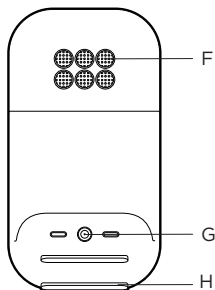
2. Getting to know your baby monitor

Overview of your baby unit

Front view



Back view



A Night light

B Microphone

C Power / Night night button

- Single press to toggle the brightness of the night light from off, low, medium and high.
- Press and hold to turn the baby unit on or off.

D Power jack

E Power / Battery charging LED indicator

- When powered on, it lights up in red first and becomes green.
- When powered off, It lights up in red when the batteries are charging. It becomes dim when the batteries are fully charged.
- If the batteries are installed but not charging, it flashes red when the battery level is low.

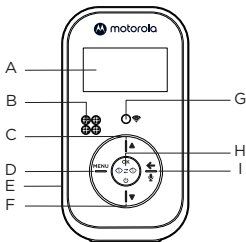
F Speaker

G Temperature sensor

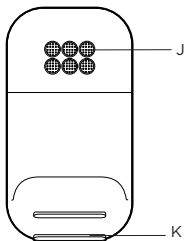
H Battery compartment

Overview of your parent unit

Front view



Back view



A Display

B Microphone

C Scroll up / Volume up

Press to increase the speaker volume or scroll up in screen.

D Menu / Scroll left

- Enter the main menu.
- Press to scroll left during editing.

E Power jack

F Scroll down / Volume down / Mute

- Press to decrease the speaker volume or scroll down in screen.
- Press and hold to mute the speaker.

G Power / Linking LED indicator

- It lights up in green when powered on.
- It flashes green when the parent and baby units are being linked or not linked with each other.

H Power button / Listening and cycling / OK

- Press and hold to turn the parent unit on or off.
- Press to select to listen to an individual baby unit or all baby units or listen to them in cycling mode. (Applicable only for more than one baby unit.)
- During menu mode, press to confirm menu options.
- During talk back mode, press to exit talk back mode.

I Back / Scroll right / Talk back

- During menu mode, single press to go back to the previous level, press and hold to exit menu mode.
- Press to scroll right during editing.
- In standby mode, press and hold to speak directly to all babies.
- In standby mode, press to select an individual baby unit or all baby units.

J Speaker

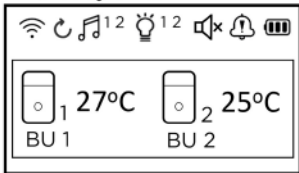
K Battery compartment

LCD display

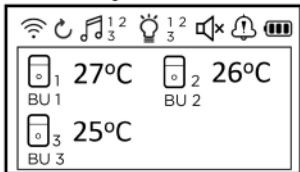
Single baby unit



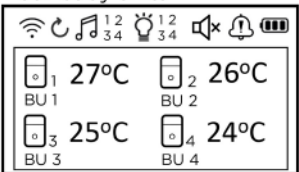
Two baby units



Three baby units



Four baby units



Status icons



Indicates the current signal strength level (4 levels).



The night light (with the number of the baby unit) is on.



The speaker is muted.



The sound alert icon is on.



Indicates the current battery levels (3 levels).



A baby unit (with its number and name) is connected and blinks when sound is detected.



The cycle mode is on.



The lullaby playback (with the number of the baby unit) is on.



The talkback mode is on.

°C°F The temperature unit.

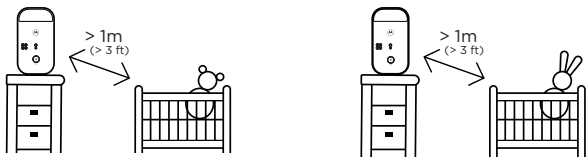
3. Before use

3.1 Intended use

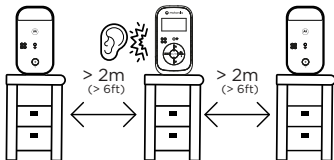
Be aware that this Audio Baby Monitor is only intended as an aid. It is not a substitute for responsible and proper adult supervision.

3.2 Setup location

- Do not place any baby units or cords in the cribs or within reach of the babies. The units and cords should be more than 1 meter (3 feet) away from the babies.



- Make sure there is a minimum distance of 2 meters (6 feet) between the parent and baby units to avoid audio feedback. If there is noise interference, move the baby and parent units further apart. There is, however, no restriction on the distance between two baby units.



- Make sure the parent and baby units are not placed near other electrical equipment. Move the parent and baby units 2 meters (6 feet) away from other electrical equipment.
- If any of the baby units has lost its link with the parent unit, the temperature icon on the screen will flash and no temperature value will be displayed. You will hear a beep tone every 10 seconds. If all baby units have lost their links with the parent unit, the LED indicator on the parent unit will flash. In these cases, move the baby units closer to the parent unit.

3.3 Operating range



The audio baby monitor has a range of up to 450 meters (1500 feet) outdoors when there is a clear line of sight between the baby and parent units. Any obstruction between the units will reduce the range significantly.

3.4 Check the microphone and speaker



- Speak into the microphone of each baby unit. You should be able to hear the sound from the parent unit.
- Adjust the speaker volume of the parent unit to the desired volume when necessary. Refer to **section 4.4** for volume level settings.

4. Using the audio baby monitor

4.1 Turn the baby unit on / off

- Press and hold  on the baby unit to turn it on. The power LED indicator lights up in red first and becomes green.
- Press and hold  on the baby unit again to turn it off. The power LED indicator will turn off.


4.2 Turn the parent unit on / off

- Press and hold  on the parent unit to turn it on. The power / linking LED indicator lights up in green.
- Press and hold  on the parent unit again to turn it off. You will hear a beep sound. The power / linking LED indicator will turn off.



Notes

- If you place the parent and baby units too close together, you may hear a high pitched noise. Move the units further apart or decrease the volume of the parent unit.
- If any of the baby units is disconnected, the temperature icon on the screen will flash and no temperature value is displayed. You will hear a beep tone every 10 seconds. If all baby units are disconnected, the LED indicator on the parent unit will flash.
- Make sure all units are powered on, and the distance between the parent and baby units is less than 450 meters (1500 feet).

4.3 Listening and cycling modes

In standby mode, press  continuously to select to listen to an individual baby unit or all baby units. When a baby unit is selected, the screen will display a bordered box around the chosen baby unit. Then you will be able to listen to this baby unit. When two or more baby units are connected, you can select to listen to all baby units and the screen will display a bordered box around all baby units. Alternatively, you can select to cycle through all connected units. You will be able to listen to each baby unit in sequence. The listened baby unit is surrounded by a bordered box, with each segment lasting 15 seconds.

4.4 Adjust the speaker volume on the parent unit

Press  /  to increase or decrease the volume. It has 5 volume levels and mute.





4.5 Mute the speaker

Press continuously or press and hold  to mute the speaker of the parent unit. When it is muted,  will be displayed.










4.6 Sound alert

When the parent unit detects a sound, the LCD backlight on the parent unit screen will turn on. The baby unit icon will flash on the screen when sound comes from the baby unit. For details about this feature, please refer to **section 4.18** on Voice activated alert (VOX).

4.7 Talk back

Press  continuously on the parent unit to select an individual baby unit or all baby units. Then the screen will display  with the baby unit number(s) selected. Press and hold , and speak to your baby/babies through the microphone of the parent unit. Release the button when you finish speaking. In standby mode, press and hold  to speak directly to all babies.







4.8 Name the baby units

1. Press **MENU** then scroll  /  to select **NAME**, then press .
2. Scroll  /  to select a baby unit, then press .
3. Scroll left or right to select a character on the screen, then press  to confirm. The character will be added.
4. To remove a character, scroll left or right to select **X** and press .
5. Repeat the same process until you finish editing. The maximum number of characters is limited to 5.
6. Scroll left or right to select  to save the name.
7. To name another baby unit, repeat from step 1.

4.9 Register/Deregister a baby unit










Your baby units are already pre-registered to your parent unit. There is no need to register them again unless they lose the link with the parent unit. When a baby unit loses the link, the temperature icon on the screen will flash and no temperature value will be displayed.

To re-register an existing baby unit or to register a new baby unit, follow the steps below.


1. Make sure the baby unit is switched off.
2. Press and hold on the baby unit until you hear a beep tone and the LED on the baby unit flashes. The baby unit enters pairing mode.
3. On the parent unit, press **MENU** then scroll  /  to **REGISTER**.
4. Press  then scroll  /  to **PAIR**.
5. Press  to confirm. When pairing is successful, **SUCCEED** will appear on the screen and you will hear a beep tone.

Notes: You can register up to 4 baby units and the parent unit will automatically assign a number for the newly registered baby unit.


To deregister a baby unit, follow the steps below.

1. On the parent unit, press **MENU** then scroll  /  to **REGISTER**.
2. Press  then scroll  /  to **UNPAIR**.
3. Press  then scroll  /  to select a baby unit.
4. Press  to confirm. When unpairing is successful, **SUCCEED** will appear on the screen and you will hear a beep tone.

4.10 Reset the baby monitor




1. Press **MENU** then scroll ▲ / ▼ to **RESET**.
2. Press  two times to confirm.

4.11 Set the key tone on or off.





1. Press **MENU** then scroll ▲ / ▼ to **KEY TONE**.
2. Press  two times to confirm.

4.12 Temperature

4.12.1 Set the temperature format

1. Press **MENU** then scroll ▲ / ▼ to **TEMPERATURE**
2. Press  then scroll ▲ / ▼ to °C/°F.
3. Press  then scroll ▲ / ▼ to select a desired option. Press  to confirm.

4.12.2 Set the temperature alert



1. Press **MENU** then scroll ▲ / ▼ to **TEMPERATURE**.
2. Press  then scroll ▲ / ▼ to **TEMP ALERT**.
3. Press  then scroll ▲ / ▼ to select **HIGH TEMP/LOW TEMP**.
4. Press  then press ▲ / ▼ to adjust the temperature. Press  to confirm.

Note: You can only set the lowest and highest temperature for all baby units but not to an individual unit. The temperature range is limited to 14°C/57°F and 39°C/102°F. When the temperature is below 14°C/57°F, the screen displays "LL". It shows "HH" when the temperature is higher than 39°C/102°F.




4.13 Set the beeping alert on or off

1. Press **MENU** then scroll ▲ / ▼ to **BEEP ALERT**.
2. Press  two times to confirm.



4.14 Set the language

1. Press **MENU** then scroll ▲ / ▼ to **LANGUAGE**.
2. Press  then scroll ▲ / ▼ to the desired language. Press  to confirm.










4.15 Set the night light to a different brightness level or off

1. Press **MENU** then scroll ▲ / ▼ to **NIGHT LIGHT**.
2. Press  then scroll ▲ / ▼ to select a baby unit,
3. Press  and scroll ▲ / ▼ to choose among **OFF / LOW / MEDIUM** or **HIGH**. Press  to confirm.




4.16 Lullabies playback for the baby unit

1. Make sure the baby unit(s) are switched on,
2. On the parent unit, press **MENU** then scroll ▲/▼ to **LULLABY**.
3. Press  then scroll ▲/▼ to select a baby unit, press  two times to confirm.

During lullabies playback, you can perform the following actions:

- To stop lullabies playback, repeat step 2 and 3.
- To adjust the volume, repeat step 2. Then select a baby unit, press , scroll ▲/▼ to **VOLUME**. Press  and scroll ▲/▼ and select the desired volume level. You can choose among 5 different volume levels. Press  to confirm.
- To select a lullaby, repeat step 2. Then select a baby unit, press  then scroll ▲/▼ to **CHOOSE**. Press  and scroll ▲/▼ to the desired option. You can choose among 5 lullabies or **PLAY ALL**. Press  to confirm.
- To adjust the play time, repeat step 2. Then select a baby unit, press  and scroll ▲/▼ to **TIMER**. Press  and scroll ▲/▼ to the desired **TIMER**. You can choose among **5MIN** / **10MIN** / **15MIN** or **CONSTANT**. Press  to confirm.





4.17 Set the baby unit volume level

1. Press **MENU** then scroll ▲/▼ to **BU VOLUME**.
2. Press  then scroll ▲/▼ to select a baby unit.
3. Press  and scroll ▲/▼ to choose among **LOW** / **MEDIUM** or **HIGH**. Press  to confirm.

4.18 Voice activated alert (VOX)

It is the microphone sensitivity level of your baby unit. You can adjust it so that the baby unit turns on and transmits sounds to the parent unit when it detects noise above a certain level.


4.18.1 Set the VOX level

1. Press **MENU** then scroll ▲/▼ to **VOX**.
2. Press  then scroll ▲/▼ to select **LEVEL**.
3. Press  then scroll ▲/▼ to select a baby unit.
4. Press  and scroll ▲/▼ to choose among 4 levels or **OFF**. Press  to confirm.

4.18.2 Set the sound alert on or off

1. Press **MENU** then scroll ▲ / ▼ to **VOX**.
2. Press  then scroll ▲ / ▼ to select **SOUND ALERT**.
3. Press  two times to confirm.

Notes:


- The VOX setting has **OFF**, **LEVEL 1**, **LEVEL 2**, **LEVEL 3** and **LEVEL 4**. If you set the VOX level to **OFF**, all sounds will be detected by the baby unit and heard from the parent unit. Conversely, If you set the VOX level to **LEVEL 4**, only louder baby sounds will be detected by the baby unit and heard from the parent unit. The sound detection sensitivity at Level 4 is higher than at Level 3 and so on. The lowest sensitivity is at Level 1 where only loud crying or screeching sounds from your baby can be heard.
- When the sound alert is activated, the sound alert icon  is on and the speaker of the parent unit is muted, the parent unit beeps when sounds are detected by the baby unit.
- When **VOX** is set to **OFF**, the baby units' icon will not flash and the parent unit will not have a sound alert beep, even if there is sound on the baby units.
- When **VOX** is set to Level 1, 2, 3 or 4, the icon of the baby unit will flash to indicate sound detection.
- When **VOX** is set to Level 1, 2, 3 or 4, the parent unit's speaker is muted and **Sound Alert** is set to **ON**, the parent unit will emit a sound alert beep for the selected baby units that detect sound.
- When **Sound Alert** is set to **OFF**, there will be no beeps from the parent unit in any case.

5. Help

The power / linking LED Indicator on the parent unit does not turn on.

- Check whether the parent unit is powered on.
- Check whether the batteries are correctly installed and not drained.
- Connect the parent unit to the power supply to recharge it.

The power / linking LED indicator on the parent unit flashes.

- The parent unit and the baby unit may be out of range with each other. Reduce the distance between the units. Make sure the distance between the parent unit and baby unit is less than 450 meters (1500 feet).
- The baby unit may be powered off. Press and hold  on the baby unit to power it on.

Unable to hear the sound or baby cry from the parent unit.

- The volume level in the parent unit may be set too low. Increase the volume level of the parent unit. Refer to **section 4.4** for volume level settings.
- The parent unit and the baby unit may be out of range with each other. Make sure the distance between the parent unit and baby unit is less than 450 meters (1500 feet).

The Audio Baby Monitor system produces a high-pitched noise.

- The parent unit and the baby unit are too close with each other. Move the baby and parent units further apart. Make sure the distance between the parent unit and baby unit is less than 450 meters (1500 feet).
- The speaker volume of the parent unit may be set too high. Decrease the volume of the parent unit. Refer to **section 4.4** for volume level settings.

No temperature reading is shown on the display.

Inside the battery compartment of the baby unit, there are pogo pin contacts. There is contamination on them. Clean it with a slightly damp cloth or with an anti-static cloth.

Powered by non-rechargeable batteries.

If for any reason the Ni-MH batteries are lost and you would like to use the baby monitor, you can install AAA size non-rechargeable batteries, such as alkaline batteries, to power your baby monitor. In this case, make sure the AC power adapters are not connected to the units for charging.

For more support, you can reach us at: motorolanursery.com/support or +1-800-763-2207 (United States and Canada).

6. Technical Specifications

RF frequency bands	1881.792 MHz to 1897.344 MHz (Europe) 1921.536 MHz to 1928.448 MHz (USA & Canada)
RF transmission power	< 0.25 W (EU version)
Line of sight operating range between the baby and parent units	450 meters (1500 feet)
Power adapter for the baby and parent units	SHENZHEN BAIJUNDA ELECTRONIC CO. LTD. Model : UT-681A-5100UY Input 100-240V AC 50/60Hz, 200mA Output DC5V 1A OR TEN PAO INTERNATIONAL LTD. Model: S005CAU0500100 Input 100-240V AC 50/60Hz, 200mA Output DC5V 1A
Battery	GPI INTERNATIONAL LTD. Model :100AAAHC 1.2V 950mAh, AAA
Battery performance	For the parent unit: <ul style="list-style-type: none">• 12 hours for a single baby unit• 9 hours for two baby units• 6.7 hours for three baby units• 5.5 hours for four baby units For the baby unit: <ul style="list-style-type: none">• 14 hours when both night light and lullaby are OFF• 11.5 hours when the lullaby is ON• 10 hours when the night light is ON• 9 hours when both night light and lullaby are ON

Note

Specifications are subject to change without prior notice.

7. General information

Cleaning and care

Important

Always switch off and disconnect the power adapter before cleaning your Audio Baby Monitor.

- Clean your audio baby monitor with a slightly damp cloth or with an anti-static cloth. Never use cleaning agents or abrasive solvents.
- Do not clean any part of the audio baby monitor with thinners or other solvents and chemicals - this may cause permanent damage to the product which is not covered by the warranty.
- Keep your audio baby monitor away from hot, humid areas or strong sunlight, and do not let it get wet.
- Every effort has been made to ensure high standards of reliability of your audio baby monitor. However, if something does go wrong, please do not try to repair it yourself - contact Customer Service for assistance.

Product Disposal Instructions

Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product according to your local authority's recycling processes. For more information, please contact your local authority or the retailer where the product was purchased.



Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.



Consumer Products and Accessories Warranty

Thank you for purchasing this Motorola branded product manufactured under license by Meizhou Guo Wei Electronics Co. LTD., AD1 section, The economy exploitation area, Meizhou, Guangdong, P.R.China . ("MZGW")

What Does this Warranty Cover?

Subject to the exclusions contained below, MZGW warrants that this Motorola branded product ("Product") or certified accessory ("Accessory") sold for use with this product that it manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This Limited Warranty is your exclusive warranty and is not transferable.

Who is covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What will MZGW do?

MZGW or its authorized distributor at its option and within a commercially reasonable time, will at no charge repair or replace any Products or Accessories that do not conform to this limited warranty. We may use functionally equivalent reconditioned / refurbished / pre-owned or new Products, Accessories or parts.

What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OF IMPLIED. IN NO EVENT SHALL MOTOROLA OR MZGW BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.

Products Covered	Length of Coverage
Consumer Products	Two (2) years from the date of the products original purchase by the first consumer purchaser of the product.
Consumer Accessories	Ninety (90) days from the date of the accessories original purchase by the first consumer purchaser of the product.
Consumer Products and Accessories that are Repaired or Replaced	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola or MZGW are excluded from coverage.

Use of Non-Motorola branded Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, MZGW or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

How to Obtain Warranty Service or Other Information?

To obtain service or information, please visit us at:
motorolanursery.com/support

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a MZGW Authorized Repair Center.

To obtain service, you must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a warranty card was included in your box, a completed warranty card showing the serial number of the Product; (d) a written description of the problem; and, most importantly; (e) your address and telephone number.

These terms and conditions constitute the complete warranty agreement between you and MZGW regarding the Products or Accessories purchased by you, and supersede any prior agreement or representations, including representations made in any literature publications or promotional materials issued by MZGW or representations made by any agent, employee or staff of MZGW, that may have been made in connection with the said purchase.

EU Declaration of Conformity (DoC)

Hereby, MZGW declares that the radio equipment type is in compliance with RE Directive 2014/53/EU. The full text of the EU declaration of conformity is available on the website: motorolanursery.com

UK Declaration of Conformity (DoC)

Hereby, MZGW declares that this product is in compliance with the requirements for UKCA marking.

The CE and UK Declaration of Conformity can be obtained at motorolanursery.com.

FCC and IC regulations

FCC Caution:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

ISED Warning

This device complies with Innovation, Science, and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Radiation Exposure Statement:

The baby unit complies with FCC/ISED radiation exposure limits set forth for an uncontrolled environment. The baby unit should be installed and operated with minimum distance 20cm between the radiator & your body.

The parent unit has been tested and comply with FCC and ISED SAR limits. For face up operation, please hold the device 10mm from your face.

Déclaration d'exposition aux radiations:

L'unité bébé est conforme aux limites d'exposition aux rayonnements FCC/ISED établies pour un environnement non contrôlé. L'unité bébé doit être installée et utilisée avec une distance minimale de 20 cm entre le radiateur et votre corps.

L'unité parent a été testée et est conforme aux limites SAR FCC et ISED. Pour un fonctionnement face vers le haut, tenez l'appareil à 10 mm de votre visage.

Manufactured by: Meizhou Guo Wei Electronics Co., Ltd

Factory Address: AD1 Section, The Economic
Development Area, Meizhou, 514000, Guangdong
Province, China

USA Address: 16192 Coastal Highway, Lewes, Delaware,
19958, County of Sussex, USA

Contact email address:

support@motorolanursery.com

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