

# Quick start guide

10-inch APPC – R23 Series



PRO DVX | ALWAYS

The information in this document is subject to change without notice. © 2025 ProDVX Europe B.V. All rights reserved.



PRO DVX | ALWAYS

Please check the website or scan the QR-code for more product information.  
[www.prodvx.com/support](http://www.prodvx.com/support)



# 10-inch APPC – R23 Series

## Quick start guide

### This package contains:



10-inch APPC – R23 Series



Quick start guide; Battery information

Android

Android OS (preinstalled)

Recommended but not included



\*Please note that it is preferred not to use power tools to attach the device to the mount or stand.

### How to start:

- Step 1: Take contents out of the box, make sure all components are present.
- Step 2: Install wall/glass mount or desk stand, check designated mount/stand manual for instructions. We strongly advise to use a manual screwdriver instead of power tools due to the risk of causing damage to the device.
- Step 3: Connect to power via PoE+ or power adapter (optional accessory).
- Step 4: Connect to Internet through LAN or Wi-Fi.
- Step 5: Configure the ProDVX device for your production environment.

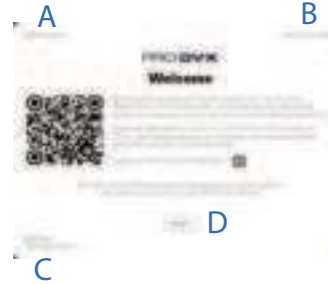
## Start and configuring the ProDVX device

### Step 1: Power On

Power on the device by connecting either: PoE+ cable, or Power adapter

### Step 2: Initial Configuration

Choose one of the following configuration methods:



#### A. Skip Wizard

- All configuration elements and additional features will remain in their disabled/default state.

#### B. Network Setup

- Configure Network connection from the start.
- Note: Ethernet connection must be disabled to use Wi-Fi.

#### C. Upload Configuration

- Upload a pre-defined configuration in JSON format.

#### D. Start Wizard

- Proceed through the wizard to configure ProDVX features.
- Set screen sleep interval, or Default for automatic sleep after 30 minutes of inactivity (EcoDesign).

### Step 3: Apply Configuration

- Once configuration is complete, the device will automatically reboot to apply changes.



PROMGA

Remote Device Management tools with “Kiosk” functionality

### Step 4: Additional Setup (if applicable)

- Configure IEEE 802.1X for LAN or Wi-Fi connection.
- Install and configure preferred applications.



PRODVX API

Provides secure and unified access to specific features of ProDVX devices.

## Optional accessories\*



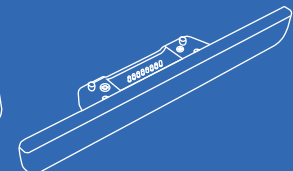
Barcode scanner



NFC module\*



Camera

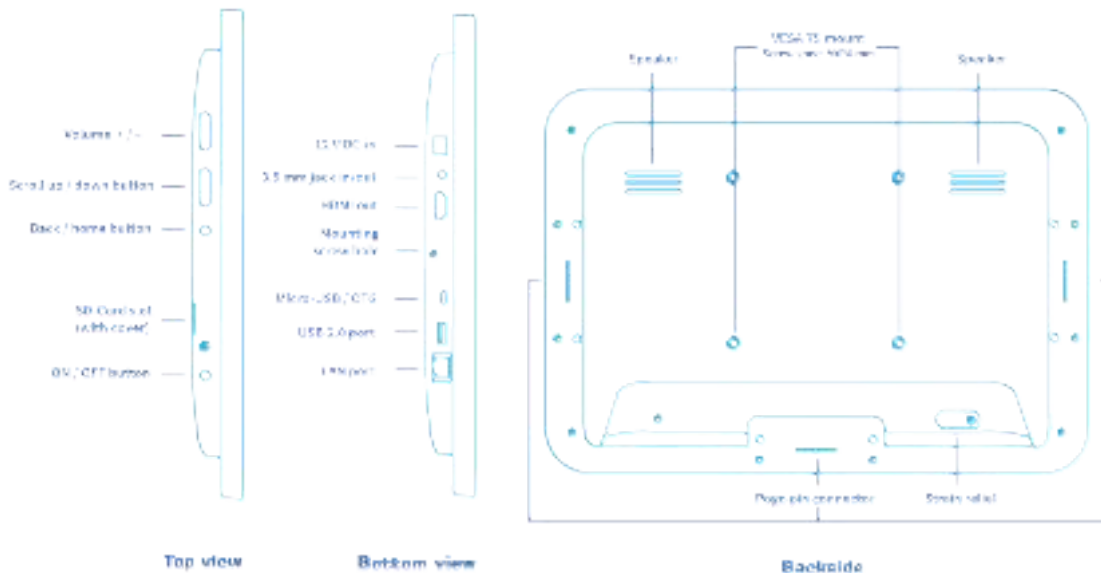


RGB LED bar\*



DC power adapter + plugs for EU, UK & US

\*Contact your sales representative for accessory applicability.



**NOTE:** To ensure optimal performance and prevent overheating, mount the ProDVX device on a wall or surface in landscape or portrait mode. Operating it flat on a horizontal surface can cause heat entrapment, leading to overheating, malfunction, and potential physical damage.

#### Caution:

Please note this product contains a battery. Please return the product to a certified repair center for proper replacement of the battery; Disposal of a battery can be dangerous.

#### WARNING:

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### NOTE:

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area can cause harmful interference in which case the user will be required to correct the interference at his own expense.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Europe/UK – EU/UK Declaration of Conformity**  
This device complies with the essential requirements of the Radio Equipment Directive (2014/53/EU). The following test methods have been applied in order to prove presumption of conformity with the essential requirements of the Radio Equipment Directive. This equipment is compliant with Class A of EN55032. In a residential environment this equipment may cause radio interference.

#### Correct Disposal of this product.

This marking indicates that this product should not be disposed with other (household) waste. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the reseller where the product was purchased. They can take this product for environmental safe recycling.

“FCC & CE RF Radiation Exposure Statement Caution: To maintain compliance with the FCC & CE's RF exposure guidelines, place the product at least 20cm from near by persons.”

The suitable temperature for the ProDVX Display and accessories is 0°C-40°C. Please note that using the device at temperatures above or below the specified is not permitted.